

Divine Grace Arsolon

Business degree-holder with more than 10 years of experience in customer service and management in 5 industries

I am a competitive, driven person who has developed a mature & responsible approach to any task or situation that I am presented with. I am a team player and can competently accomplish the company's objectives and deliverables in a timely manner.

Education

Bachelor of Science in Business Management **ACCESS Computer and Business Colleges** Quezon City, Philippines / From June 2005 to March 2009

Work experience

Tour Guide **Double Decker Bus LLC** Dubai, UAE / Since April 2019

Accounts Manager **Dynamic Vision International** Dubai, UAE / From June 2018 to October 2018

Senior Business Process Delivery Associate **ACCENTURE Inc** Quezon City, Philippines / From October 2015 to April 2018

Receptionist / Admin Assistant **Danjam Enterprises** Quezon City, Philippines / From January 2015 to October 2015

Head, Corporate Sales Department **Waltermart Supermarket** Quezon City, Philippines / From June 2014 to December 2014

Junior Manager for Operations **Jollibee Foods Corporation** Quezon City, Philippines / From October 2009 to May 2011

Service Crew **Tropical Hut Foods Inc** Quezon City, Philippines / From June 2001 to April 2002

Skills

Sales and marketing



Data entry, encoding



Customer service



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📍 Hatan Tower Al Barsha 1 Dubai, 908761 Dubai

📅 Date of birth 05/28/1984

🏠 Philippine, Filipino

📞 +971 58 553 1984

👤 Single

Languages

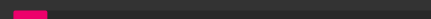
Tagalog



English



Spanish



Achievements and commendations

Achievements and commendations
2019 - 2020 TripAdvisor customer commendations (Big Bus Dubai)
April 2018 - Champion, most number of insurance sold (Accenture)
May 2017 - Promoted, Level 13 to 12 (Accenture)
Dec 2016 - 1st place, most number of Samsung handsets sold (Accenture)
Aug 2016 - Value Creator, A-lister Award (Accenture)
May - July 2016 - Ultimate FCA Champion (Accenture)
April 2016 - Commendation, most number of hours rendered (Accenture)
June 2010 - Completion, Basic Operations Training Program (Jollibee)
Sept 2005 - Champion, Declamation inter branch contest (ACCESS)