**CHIMEZIE CHARITY OCHUBA**

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**Deira , Dubai – U.A.E**

 **WAITRESS**

**OBJECTIVE:**

 **Experienced Waitress is seeking for the position with reputable company in order to use my hospitality and good customer service skills to maximize customers satisfaction and revenue.**

**KEY COMPUTENCE**

* Menu planning and design
* **Wide knowledge of various recipes**
* **Fluent in English communication with the quests and Staff.**
* **Calm under pressure, Team player and Friendly.**
* **Ability to do overtime and flexible with working hours**
* **Skilled computer and good with accounts**
* Ability to provide high level of customer service
* **Experience in taking order and relaying to kitchen staff**

**WORK EXPERIENCE :**

* **Worked as a Waitress with AFRICA CHOICE RESTAURANT ,MOHAMMAID ALI MUMBAI , INDIA (2014--2016)**
* **Worked as a Waitress with CIRCLE CAFE MIRDIF , DUBAI ( 2019 )**
* **Worked as Waitress with NOVOTEL HOTEL MOE DUBAI, U .A E (2019 -- 2020 )**
* **Worked as a Waitress (Part-time ) with RIU HOTEL DEIRA ISLANDS FRONT DUBAI (2020 )**
* **Worked as a Waitress (Part-time ) with Atlantis ,Palm jumeriah Dubai ( 2020 )**
* **Working as a Waitress (Part-time ) with ADNEC hospitality , Abu Dhabi ( 2021 )**

 **QUALIFICATION**

* Basic Maths skills, Quick thinking and Great attention to detail.
* Well familiar in accepting payment and presenting bills
* Skilled in serving food and beverages to Patrons and quests

**DUTIES & RESPOSIBILITIES:**

* Building and nurturing of relationship with customers and prospective customers
* Providing excellent customer service
* Checking in customers to make sure they enjoy their time at the restaurant
* Follow the Company rules and regulations
* Taking orders, serve food, prepare checks and present menus to customers
* Answer questions related to the specialties available at the restaurant
* Explain on how food and beverages are being prepared
* Maintaining supplies and inventory
* Taking necessary actions to resolve any complaints

KEY ACCOMPLISHMENTS

* Designed and come up with a new food serving strategy that resulted in increase of Sales in restaurant.
* Maintained good customer services and the customers were happy to come again.

**PERSONAL DATA:**

* Gender : Female
* Marital status : Married
* Passport No : A08858614
* Visa Status : Husband Visa
* Language : English

**EDUCATION:**

* Bachelor's degree in Industrial Chemistry Certificate, UAE Attested
* Senior Secondary School Certificate , UAE Attested
* **Essential Food safety training** Certificate , UAE Attested

**DECLARATION : I** certify that the above information is true and correct to the best of my knowledge and ability. If given the chance to serve you. I assure you that I will execute my duties for the total satisfaction of my superior.