

## **PROFILE**

A results driven, self-motivated and resourceful project coordinator over three years' experience in depth understanding of all aspects of project coordination and implementation. Experience of supporting the delivery of new and existing products and business enhancements that enable individuals and organizations to improve the quality and productivity. Well presented with excellent communication skills and having a commercial approach to solving problems and developing business. Now looking forward to a making a significant contribution with an ambitious company that offers opportunities for progression.

#### CONTACTS



UNITED ARAB EMIRATES



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**UAE Driving License Holder** 

# Mohamed Abdorabo

## Project Management

## **EDUCATION:**

Aug,2017-Feb,2019

## **University of Khartoum**

Master of Business Administration (MBA)

**Project Management Specialization** 

Jan,2006-Oct,2010

## The National Ribat University

Bachelor Degree in Business Administration

## **EXPERIENCE:**

Aug,2017-Nov,2018

## **Sudapedia of Art & Media Production**

## **Project Manager**



senior volunteer as project manager in more than 5 community projects about raising the awareness of Sudanese culture and history through workshops and field discussions with the local communities around the historical areas in Khartoum and outside Khartoum.

May,2014-May,2016

## **Emirates Integrated Telecommunications** Company (DU)

## **Project Coordinator**



UAE - Dubai

- Assisting and supporting the Project Manager in their daily duties; Collecting and Updating customers details in CRM using Duverse, and Netcraker tools.
- Resolves customer complaints by investing problems; developing solutions; preparing reports; making recommendations to management.
- > Identify, analyze, prioritize, mitigate and communicate project risks.
- Communicating with project manager to report on project status and Reviewing the efficiency and effectiveness of service delivery.
- Keeping in close contact with key project members and decision makers.
- Involved in interpreting performance data and translate this into practical improvements.

## SOCIAL MEDIA



www.linkedin.com/in/mohamed-abdoraboabdalla-576a8795

#### **HOBBIES & INTERESTS**

- Travelling
- Music
- Reading books
- Football
- Volunteer Work/Community Involvement

Feb,2012-Apr,2014

#### Air Arabia



## Sales Manager & Business Development Executive

- Achieve growth and hit sales targets by successfully managing the sales team.
- Design and implement a strategic business plan that expands company's customer base and ensure it's strong presence.
- Own recruiting, objectives setting, coaching and performance monitoring of sales representatives.
- Build and promote strong, long-lasting customer relationships by partnering with them and understanding their needs.
- Present sales, revenue and expenses reports and realistic forecasts to the management team.
- Identifying, qualifying, and securing business opportunities; coordinating business generation activities; developing customized targeted sales strategies
- Creating and maintaining a list/database of prospect clients; maintaining a database (Salesforce, CRM, Excel) of prospective client information

## **COURSES:**

- PMI-PMP , PMBOK6 EDITION
- ➤ PRINCE2
- Certificate of Basic Passenger Fares & Ticketing
- Certificate of Advanced Passenger Fares & Ticketing
- ICDL (International Computer Driving License)

| LANGUAGES: |  |
|------------|--|
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## AREAS OF EXPERTISE:

- Scheduling
- Cost control
- Risk management

Arabic • • • • •

- PMP Methodologies
- Delivery
- Developing project strategies
- Meeting Sales Goals
- Negotiation

English ••••

- Motivation
- Sales Planning
- Build Relationships
- Leadership

## PERSONAL ATTRIBUTES:

I have a lot of experience working with a diversity of people. I am easy to get along with; adapt quickly to change. I enjoy my work especially when it involves working with people and I take my goals and my work seriously. In challenging situations I find that I am both innovative and enthusiastic in finding solutions. I consider myself as being a well-groomed, professional individual who is consistent yet flexible. I dare any challenge and work extremely well under pressure. Maintaining a positive outlook on life and the future is very important to me.