

Mohammed Masihuddin

Warehouse / Ops Manager.



Visa: Transferable

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Objective: Seeking Warehouse / Operations Manager position that will enable me to challenge my skills and talents while making added contributions to company.

Professional Summary: Experienced in Managing Warehouse/Logistics Operations with demonstrated history of working in Consumer goods – Contract Logistics. A strong Pro-Active leader, Empowering staff to take Ownership, Providing practical examples of Operations, Training & mentoring to build cohesive team working together to achieve individual Targets and Company Objectives.

A visionary supply chain professional with 20 years of experience with excellent leadership and Communication skills. Active player in implementing Business process and Operational SOP's. Manage the In-Store Logistics operations for Consumer goods WH and ensure that all operational objectives/metrics are delivered taking into account quality, quantity and cost through development and execution of tactical and operational initiatives. A super-user in ERP & WMS also a good user in Microsoft Office.

Certifications / Diploma

- Lead Auditor ISO 9001: 2008
- Implementing Occupational Health & Safety at Workplace.
- Lead Auditor OHSAS 18001 : 2007
- HACCP
- GWP, QMS, Food Safety & Hygiene
- CAPA / DMAIC Awareness
- Safety & Environment Champion
- Internal Quality Auditing by FAHSS/TUV
- Diploma in Computer Hardware & Networking (Novell Netware)

Skills

Team Player, Analytical, Problem Solving, Clear and Meaningful Communication, Able to work in Multi-National Environment.

Software Skills / Exposure

Ms Windows, Ms Office, Payroll Mgmt, Orion(Oracle Based ERP), WMS (Infor 9 & 10), MFG Pro.

Languages Knows

English, Hindi, Urdu & Spoken Arabic

Age/DOB

47 Yrs / Nov 1974

Education

B.Sc (Major-Electronics)

Companies worked with : All in Saudi Arabia	Takhzeen Logistics, Dhl-Exel, Matar Ajab Group
<p>Clients whom we served.</p> <p>Scope of Responsibilities, but not limited to :</p>	<p>General Trading Company, Colgate-Palmolive, Mondelez Intl., Olayan Craft Food, Burger King, Costa Coffee, Nestle, Pure Food Company, Haagen Dazs, Green Giant, Fakieh Chicken, Sadia Chicken, IKAR, Mid Food, Arabian Healthcare.</p> <p>Implementing Health & Safety procedures and standards. Comply legal regulations.</p> <p>Implement & Oversee Operational Procedures. Plan, Initiate & Implement SOP's if not in practice.</p> <p>Process workflow : Apply DMAIC if and when required.</p> <p>Orienting and Training Employees.</p> <p>Coordinate & Oversee daily workflows between Client – Customer Service – Warehouse.</p> <p>Inventory control, Ensure Stock Accuracy & Cycle count in place.</p>
	<p>Ensure that our Organisation is first choice for Staff and Clients.</p> <p>Ensure All required resources (People, MHE's & Infrastructure) are good and in place.</p> <p>Review KPI's & Incident logs.</p> <p>Ensure Monthly Operations Meeting in place and its action points implemented within agreed timeline.</p> <p>Coordinate with HR, Procurement & Finance to make sure Operational requirements are in place at all times.</p> <p>Prepare Monthly & yearly budget for Operations.</p> <p>Coordinate with Suppliers, Transporter, Civil works contractors.</p>

Work Experience :-

Period	Company	Position & Responsibilities
June 2016- Apr 2018	TLC – Takhzeen Logistics Co.	<p>Operations Manager- Western Region</p> <ul style="list-style-type: none"> • Having successfully and efficiently able to run the region through extensive knowledge of process Optimization, budget control and within Company Objectives & ethics. • As an Operations Manager I was responsible to ensure that the Business in this region runs smoothly and continuously. • It was my responsibility to ensure that we achieve Company Objective of Satisfying customers and delivering the proper services within agreed time frame. Meeting and/or exceeding Customer expectations by achieving KPI's. • Introduction & Implementation of SOP's and to streamline the Operational work instructions to Team. • Training on SOP's, Health & Safety , Good warehousing practices, Staff Behavior & discipline. • Optimizing the processes to save time and workmanship, also proper utilization of MHE's and Technology which finally helped to minimize the expenses and deliver better results. • Monthly / Yearly budgeting of all the sites in this region.
June 2013 – May 2016	DHL- Exel FMCG Jeddah	<p>Warehouse Manager :</p> <ul style="list-style-type: none"> • Handled 3 sites in Jeddah with multiple customer Operations under dedicated charging mechanism. • Main Site covering Approx 26K Sq Mts geographical area which include the Yard + Racking Chambers of Ambient, Temp Controlled, Chilled & Freezer areas for food storage. Second site of about 4K sq. mtr. full temp controlled chamber. Third separate freezer of 500 pallets. • Meeting and exceeding the customer expectations as per SLA. • Successfully shouldered and delivered all Operational responsibilities during tenure. Most tasks handled as controller too. • Currently Serving 3PL for 7 different clients as multi user facility.

		<ul style="list-style-type: none"> • Maintaining above 95% Inbound / Outbound KPI's to achieve Company Objective. • Managing transport fleet of Dry + Reefer vehicles. • Coordination & Training plan for staff in order to aware & develop team on GWP, Hygiene, Hazards e.t.c under H & S.
Nov 2011 – May 2013	DHL- Exel FMCG Jeddah	<p>Warehouse Controller :</p> <ul style="list-style-type: none"> • Successfully shouldered and delivered all Operational responsibilities during tenure, Filled the gap of absence of WH and or Operations Manager. • Site covering Approx 26K Sq Mts geographical area which includes Yard + Racking Chambers. • Controlling inbound/Outbound Operation to meet on time receiving and dispatches. • Make sure to control Inventory accuracy through cycle counts on SKU/Expiry/Location level. • Controlling the planning and managing fleet of contractor vehicles. • H & S standards are followed at all times. • Coordinated and implemented the new WMS infor 9.
Jan 2009 – Oct 2011	DHL – Exel Head Office	<p>Inventory Controller (Kingdom) :</p> <p>Managing team of 12 staff Kingdom wide having 4 Supervisors and 8 PI Cycle Counters.</p> <ul style="list-style-type: none"> • Worked on DMAIC principle for implementation and control for stock accuracy by measuring SKU, Qty with Expiry & Location accuracy. • Scheduling PI Cycle counts, based on ABC analysis / storer. • Weekly / Monthly reconciliation between WMS and Client ERP. • Working with client to resolve discrepancies through system checks for Inbound / Outbound transactions. • Controlling Minimum / Maximum stock level as per ABC analysis, to control the stock per storer. • Implementation of Fixed picks phases and replenishments for maximum productivity / man hour. • Conducting Mini inventories within Organization level. • Communicating and conducting Annual stock counts with customers. (Storer clients). • Implementing H & S std. at work place. •

Dec 1997 – Jun 2008	Matar Ajab Group.	IT Administrator / ERP Coordinator : <ul style="list-style-type: none"> • Management of IT infrastructure for 3 companies under Matar Ajab group. • Managing functional side of ERP (Oracle Based). • Under gone full cycle of implementation of ERP with Modules :- Financial, Procurement, Inventory, Sales & Manufacturing. • Undergone and implemented full Payroll system in Orion (Oracle Based). • Implementation of ERP & Payroll project, from Business process study upto customization and successful running of real time Operation. • Setup and Managed Server and Remote client access to Database through Citrix Metaframe. • Plan & Purchase of systems and peripheral devices as per real need and reliable cost effective solution.
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Regards,
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Preferable Contact

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