

SYED TAQUIUDDIN



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Summary

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

To make use of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience. Look after the clients, their requirements, maximizing in this way sales opportunities and ensuring best quality-oriented customer services. Ensure the timely delivery of services by checking all the associated reports.

Experience



Digital Marketing Executive - INDIA

DigiDudes.IN

Oct 2017 - Aug 2019 (22 month)

- Social Media Marketing.
- Google AdWords.
- Lead Generation
- Brand Awareness
- Email Marketing.



Customer Care Executive - INDIA

Connex Business Solutions Limited

Nov 2019 - Jul 2020 (9 months)

- Look after the clients, their requirements, maximizing in this way sales opportunities and ensuring best quality-oriented customer services
- Attend regular meetings and review the progress of work and services
- Emphasize the importance of services and works.
- Answer the customer questions, approve transactions and resolve customer service dissatisfaction.
- Analyze the sales targets and meet it under a predetermined deadline.

Education



Narayana Junior College - India

intermediate, Mathematics, physics, chemistry

2014 – 2016 (63%)



Farah High School - India

ssc, 7.0 GPA

Skills

- Social Media Marketing & Content Management
- SEO & SEM {Basic Knowledge}
- WordPress & Graphic Design
- Microsoft Office & Adobe Photoshop
- Team Leadership & Communication.

Honors & Awards



Employee Of The Month - DigiDudes.IN

Jun 2018

Lead Generation
Social Marketing
Google AdWords



Employee Of The Month - Conneqt Business Solutions Limited

Feb 2019

Customer Handling
Good Communication
Probe As Per The Customer Requirements
Active Listening.

Personal Details:

• Full Name	:	Syed Taquiuddin.
• Father Name	:	Syed Tajuddin.
• Nationality	:	Indian.
• Religion	:	Muslim.
• Marital Status	:	UnMarried.
• Languages Known	:	English, Hindi, Urdu.
• Date of Birth	:	02/10/1998.
• Address	:	Flat No. 502, Building Al Rabwa 2, Near Mall Of Emirates, Al Barsha.
• Gender	:	Male.
• Passport No	:	U4668908
• Visa Status	:	Visit Visa (12/05/2021)

Declaration:

I hereby declare that the above mentioned-information is correct up to my knowledge and I hear the responsibility for the correctness of the above-mentioned particulars and I really happy to learn new things.

Yours sincerely,

Date:

Place:

SYED TAQUIUDDIN.