**OLABAMIJI AZEEZ OLAYINKA**

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**PROFILE AT A GLANCE **

An Extremely Organized person who is able to efficiently manage several tasks simultaneously, a result driven, committed and articulate worker with excellent communication skills and a high level of customer commitment. Also specializes in public safety maintaining corporate policy I focus on driving productivity by leveraging strong management skills while maintaining strong working relationships with all team members and client

**KEY COMPETENCY**

* Communication skills
* Exceptional customer service
* Good co-operation skills to work with different teams day to day
* Discretion when dealing with Vips or royalty
* Competence in handling difficult situations and the ability to remain calm under pressure and in emergency situations
* The gift of being tactful and diplomatic but also assertive where necessary
* Flexibility in working unsocial hours on any day of the year

**CAREER MILESTONES**

**IKCON RESTAURANT**

**Job Title:- Waiter, July – Sept., 2020.**

* Make sure all guest are properly served
* Maintain perfect hygiene everytime
* Make sure hot food are served hot and cold food are served cold and other temperature required
* Keeping calm and listen to customer request attentively
* Provide assistance in choosing menus by the guest customers
* Dispatching food to riders for home delivery
* Ability to work under pressure
* Fluent English and understand team work
* Assisting colleagues in fulfilling tasks while not neglecting main task
* Keep tables clean

**PALM MALLS**

**Job Title:- Waiter, Jan., Nov., 2018.**

* Provide the perfect service experience for every Guest
* Ensure the Guest feels important and welcome in the restaurant
* Ensure hot food is hot and cold food is cold
* Adhere to timing standards for products and services
* Look for ways to consolidate service and increase table turns
* Serve the Guest in an accommodating manner
* Must know all food liquor, beer, wine and retail offered
* Apply positive suggestive sales approach to guide Guests
* Pre-bus tables; maintain table cleanliness, bus tables
* Looks for ways to avoid waste and limit costs
* Assist in keeping the restaurant clean and safe
* Work in cooperation with kitchen staff
* Deliver food and beverages to any table as needed
* Must follow all cash handling policies and procedures
* Report to property on time and in proper uniform
* Loyal to every guest
* Ability to work under pressure and finish task within stipulated period
* Ability to communicate fluently with English language and signs
* Strong and always ready to work

**MR BIGGS FOOD RESTAURANT**

**Job Title: - Kitchen Steward, 2016-2017**

* Consistently offer professional, friendly and proactive guest service while supporting fellow Colleagues.
* Operate an industrial dishwasher.
* Ensure the kitchen Colleagues have the dishes / silverware required and guests have clean

dishes.

* Sort, stack dishes, and load / unload dishwasher.
* Sort, stack and store all cleaned items in an organized and safe manner.
* Ensure all breakages and chipped items are removed from circulation and inventoried.
* Ensure floors are dry and clean at all times.
* Follow department policies, procedures and service standards.
* Maintain a clean and safe work environment.
* Other duties as assigned.

**QUALIFICATIONS**

National Diploma

West African Examination Certificate

First School Leaving Certificate