## Hazelle Grace C. Nakahira

Downtown, Dubai

Mobile: 052 869 6440 Email: hazelle\_142k3@yahoo.com



Career Objective: To utilize my communication skills, demonstrate resourcefulness, and assume responsibility in a service-oriented company.

Work Experience

Herald Land Real Estate Brokers LLC, Dubai Marketing Department — Call Center Agent February 2019 – Present

Ayla Hotels and Resorts, Al Ain

Marketing Department – Call Center Agent

July 2019 – **February 2019** 

Student Care and Assistance In-Charge

/ Marketing

Asia Pacific Caregiver and Healthcare Training

Center, EDSA., Quezon City

April 2016 – June 2017

Customer Service Representative

(JP Morgan & Chase)

Teleperformance Philippines McKinley Parkway, Taguig City Sept. 2015 – March 2016

Administrative Staff/ Japanese Language Trainer

Nikkeijin Language & Education Center

Foundation Inc., New Manila, Quezon City

Dec. 2014 - June 2015

Telemarketer

Mosbeau Philippines Inc. Rufino Towers, Makati City Jan. 2013 – Mar. 2013

Educational Background

Training and Certificate Japanese Language Studies 2013

Nihongo Center Foundation

Japanese Language Proficiency Test (JLPT) N5 Passer Japanese Language Proficiency Test (JLPT) N4 Passer

English Language Training June 18-July 10, 2014

Tertiary Bachelor of Science in Business Administration

Major in Management SY 2002 – 2005

University of the East C.M. Recto, Manila

Secondary Nazarenus College Foundation SY 1998 – 2002

Ibayo, Marilao, Bulacan

Intermediate St. Andrew School Montessori Inc. SY 1992 – 1998

Poblacion II, Marilao, Bulacan

## Skills

Multi-lingual, proficient in foreign languages - English and Japanese

Outstanding ability to perform several tasks at once

Has good salesmanship skills

Knowledgeable in handling customer queries and other customer concerns

Able to conduct product orientation and services

Knowledgeable in MSOffice and Internet

## Seminars and Training

English Language Training (ELT), Korphil IT Center, TESDA-RTCCL

Japanese Language Proficiency Test (JLPT) N5 Passer

Hiring Effective Employees, UE-Manila

Managing A Small-Scale Business Enterprise, UE-Manila

Entrepreneurship, UE-Manila

## Personal Data

Date of Birth : December 03, 1985

Place of Birth: Marilao, Bulacan, Philippines

Age : 35 years old Civil Status : Married

Religion : Roman Catholic

Height : 157cm Nationality : Filipino