**RESUME**

# **SENTHILNATHAN S**

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**Skills Summary**

Expert project Lead with substantial experience in leading all stages of technological projects. Consistent track record of delivering projects that meet goals. Business acumen and technological proficiency enable thorough understanding of requirements and methodology. Strategic thinking enables efficient planning of project and successful implementation at all phases. Top communicator accustomed to interfacing with high-level executives.

**Work Experience**

Working as a Associate Senior Test Enginner in HRBluSky from May 2019 to till date

Worked as a Sr QA Engineer Sriahu technologies from Nov 2017 to Apr 2019

Worked as a Sr QA Engineer in SMI Solution from June 2016 to Sept2017.

Worked as a Sr QA Enginner in Oracle India from May 2010 to May 2016

## **Technical Environment**

Operating System : Linux 8.0 Mac OS X v10.3, Windows 98, 2000, XP, NT,

GUI : Visual Basic 6.0, Jdeveloper 11g

Internet Technologies : XML, JavaScript, ASP, VB Script

Database : Oracle 11g, SQL Server 7.0, MS-Access 97

Sever : Web logic server 10gR3/ Web logic server 7.0

Tools : VSS 6.0, Net Beans 3.6, Toad 7.4

CRM Tool : Fusion CRM, Siebel CRM 8.0/8.1 Siebel On Demand.

Defect Tracking Tool : Test Director 8.0/10.0, Bugzilla 2.16.1,JIRA,QTest.

**Educational Qualification**

Master of **Computer Applications from Madurai Kamaraj University**

**Professional Experience**

**1.HRBluSky and MTeamz**

**Client : Dubai**

**Environment : Windows and Mobile**

The objective Cyrano Prospecting Tool is to allow anyone from HRBluSky Dashboard, employee personal information, payslip, employee files, documents, track IT asset, employee performance, face and manual attendance, payroll process,leave and claim management.MTeamz

To encourage customers to continue to shop at or use the services of a business associated with this loyalty program. By purchasing points, customers typically receive either a discount on the current purchase that they can use for future purchases.

**Responsibilities**:

1. Lead cross-functional teams with business, technological, and financial components.
2. Meet business objectives by strategizing effective solutions.
3. Plan and implement all stages of projects.
4. Executed functional test cases to check the functionality.
5. Maintain status report and assign task to the team.
6. Status Reporting, Project Review, Project execution and planning.

**2.Wex- Chevron and Alhambra**

**Client : New zealand**

Alhambra and Chevron is a card management System for International Customer in UK and New Zealand, Singapore,Malyasis,Philipness, Hongkong,Thailand. IFCSv3 is designed as an online, real-time application, taking full advantage of the high availability features of modern fault-tolerant computer systems, enabling your company to offer uninterrupted service to your valued card customers and merchant operators.The IFCS application receives International and national customer and in Control M start the job process like DayEnd, Month End processing. The Customer can verify in Velocity, ICP, Cruise application.

**Responsibilities**:

* Prepared Estimation for Test plan and CRs.
* Status Reporting, Project Review, Project execution and planning.
* Maintain status report and assign task to the team.
* Involved in review of Test cases, Bug reports and Product Release Notes
* Manual test case execution for different release
* Involved in Bug logging and tracking/triage and  Bug Fix Verification
* Involved in Bug Review Board meetings as well
* Involved in interaction with the client/customer for technical issues and to get / give suggestions during Testing and Bug verification phases

3.**Cyrno**

**Client : USA**

The objective Cyrano Prospecting Tool is to allow anyone from Cyrano to demonstrate the power of our communications platform in real time. Cyrano employees will attend trade shows, networking events, and have face to face meetings and interactions with potential customers. The employee will provide a brief “elevator pitch” about Cyrano and inquire about the prospect’s company, their role and title at the company, as well as their current internal communications challenges, and needs. The Cyrano employee will typically collect a business card from the prospect that will have the prospect’s email address. The employee will tell the prospect, “the best way to understand what we do is to experience it

**Responsibilities**:

1. Prepared test plan
2. Executed functional test cases to check the functionality.
3. Maintain status report and assign task to the team.
4. Team management.
5. Status Reporting, Project Review, Project execution and planning.

**3. Fusion CRM:**

Oracle Fusion (CRM) Customer Relationship Management uses the latest technology and incorporating the best practices gathered from Oracle's customers, Oracle Fusion Applications is a suite of 100% open standards-based business applications that provide a new standard for the way businesses innovate, work, and adopt technology. It manages customers, contacts, resources, outlook configure in VM and verifying outlook features on its images and including data quality configuration.

**Duration : Jun 13 - Dec 15**

**Responsibilities**:

1. Prepared test plan from REL 5 to REL11
2. Executed functional test cases to check the functionality.
3. Getting a different set of environment and install builds each build.
4. Maintain status report and assign tasks to the team.
5. Team management.
6. Status Reporting, Project Review, Project execution and planning.
7. Executed OATS script in automatically.

**4. Siebel Hospitality**

**Client : Starwood.**

The hospitality industry provides venues for many kinds of events, including conferences, meetings, celebrations, seminars, and so on. Siebel Hospitality is designed to help event planners and event operations personnel within hospitality firms improve their efficiency when performing the following business tasks:

* Planning for all sizes of events, including large events that consist of multiple *functions*, such as lectures, workshops, demonstrations, banquets, and so on
* Reserving necessary space and equipment for each event function
* Ordering needed supplies for each event function
* Setting up for all event functions
* Providing promised goods and services during the event
* Billing accurately for goods and services provided during each event

#### Domain : Siebel

**Team Size : 8**

**Duration : Sept 10- Jun 13**

**Responsibilities**:

1. Prepared test plan for Fixpack 8.1.1.5 and Denver 8.2.2
2. Executed functional test cases to check the functionality.
3. Getting a different set of environment and install builds each build.
4. Maintain status report and assign tasks to the team.
5. Tested Global testing in ACR 495 & ACR 575.
6. Team management.
7. Status Reporting, Project Review, Project execution and planning.

**5. Oracle Siebel CRM Gadgets**

**Client: Oracle Corporation**

The mini product that such as salesperson, could run on their laptop get information pertinent to their jobs via the web or from their own companies CRM systems without having to launch, log into and navigate those applications. The gadgets are Top accounts Top deals, Contacts, Quota, Search, Customer Radar, Service Request, Aamzon storage, Answer, Call Planning uses an Oracle Gadget Manager tool by different technologies such AIR, Google desk, google, yahoo widgets, and mobile for various operating systems are window, Linux, Mac.

Software : XML, Flex, AIR, Siebel CRM, Siebel On Demand.

<http://www.oracle.com/us/products/applications/siebel/crm-gadgets/index.htm>

#### Domain : Siebel CRM Gadgets

**Team Size : 6**

**Duration : Dec 2008 - July 2010**

**Responsibilities**:

1. Prepared test plan for different version.
2. Executed functional test cases to check the functionality.
3. Generated test cases to test for functionality.
4. Helped to support team, Client interaction and sent status reports.
5. Tested on local Database and Siebel CRM and Siebel On Demand in different instance.
6. Team Management
7. Reviewed by Team Member.

**6. BT Retail Hub and STAA**

**Client: British Telecom**

BT Retail Hub (includes OFS, Vitria, Bafta) is at the core of BT Retails OSS. Hub is basically involved in automating and routing different business processes of BT Retail. Business processes includes taking the customer orders (PSTN, Mobile and Broadband), checking the availability, dispatching equipments, providing service and eventually billing the customer. The hub takes the orders from CRM systems, installs the service and begins billing procedure. Vitria is enabling BT to enhance customer service through the use of automated order management. By integrating key applications such as BT’s customer relationship management (CRM), logistic suppliers (20:20), mobile network service providers (T-Mobile, Vodafone), a system like Equifax for Credit check of customers, billing systems (Geneva), Business Ware is providing BT with the capability to process high numbers of broadband, PSTN and mobile orders quickly and efficiently. After the customer orders are taken, they are processed through the Siebel CRM system and passed on to the back-end systems via Business Ware.

**Team Size : 35**

**Domain : Telecom**

**Duration : Mar 2006 - Nov 07**

**Responsibilities:**

* Preparation of Test Specification, Test Data and Execution of Test cases
* Setting up of test environment by installing OFS and Test Harness builds, Vitria Builds
* Defect reporting and problem register for each build and release.
* Functional testing, Regression testing using Test Harness, Intelle Test.
* Sanity testing using Test Harness and Intelle Test.
* **Agile methodology**

**Environment**: Windows 2000, Solaris 8.0, Vitria Business ware 3.1, Web logic 8.1,Oracle 9i, Test Harness, OFS, XML Spy, Toad, Net Beans, CSS, Filezilla 2.19a, IntelleTest, Extra 5.1

**7. SEWS – Sprint Enterprise Web Solutions**

**Client: Sprint, USA**

**Description:**

This project is to redesign key aspects of Sprint customer care, offering both consulting and complete overhaul of its customer care infrastructure, creating a unique customer care desktop that integrates Sprint’s different customer care applications into a single application. The module has four legacy systems namely NIBS, Access care, RRS, and TRS. The customer has view the some of the module like customer search, ticket search, Account View. The admin has the create for user, ticket view, update etc,

**Team Size : 5**

**Software : Java /Oracle 8**

#### Domain : Telecom

**Duration : Jan 06 - Mar 06**

**Responsibilities:**

1. Writing Test cases for functionality
2. Review with Peers
3. Executes of test cases.

**8. Integrated Data Capture Unit Software.**

**Client**  : **Gas Turbine Research Establishment**

**Description:**

The IDCU software automates the employee movement inside and outside company and thereby ensures discipline, punctuality and better manpower utilization. This system uses ID cards for registering the IN and OUT timings of the employees and these data are stored in Time Recording Terminal (TRT) for transfer to a computer in intervals. This package collects the imports the data stored on computer and prepare the AMS, VMS, Over Time details, and Payroll details, Vehicle Control System, Mentoring from Director Office and Maintaining from Computer Department and generates various reports useful to the management.

**Team Size : 5**

**Software : Visual Basic 6.0/Oracle 8**

#### Domain : Management

**Responsibilities:**

1. Functionality testing using Manual Testing
2. Executed functional test cases to check the functionality.
3. Generated test cases to test for basic functionality.

**9. Production Systems and WIP Tracking**

**Description:**

This is a client/server-based project, which tracks, monitors and controls the inventory, process steps and product status in terms of time, materials, and value. This system is designed for the silk industry where the process steps are in a pre-defined manner. The Initializing module, which allows the user to initialize the information table such as yarns, fabrics, customers, vendors, currency, labels, etc., the input module that accepts the input for all the process steps defined in WIP tracking and stores in the database. The WIP tracking module gives the report of the based on the stage where it is being processed. It also gives all the relevant information pertaining to the material like order number, quality, cost value of it etc., It also has a report generation module, which allows the user to get various reports, which are specific to each stage.

# **Team size : 4**

**Software : Visual Basic 5.0/SQL Sever 7.0**

**Domain : Financial and Textile**

**Client**  : **Universal Textile Mills, Bangalore**

Responsibilities:

* Involving in writing and maintaining test cases.
* Functional testing using manual
* Regression testing using manual.

## **Personal Details**

Pass port Number: B2281661

Marital Status :Married