

Mohammed Shameer PK

Restaurant Professional

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PERSONAL SUMMARY

Dedicated restaurant manager with over thirteen years of successful experience in the foodservice industry, a personal passion for customer satisfaction and strong knowledge of food and beverages, seeking a restaurant manager role at an organization that can match my ambition and that strives for excellence.

AREAS OF EXPERTISE

- Restaurant management
- Kitchen management
- Conflict resolution
- Customer relations
- Hygiene and regulations
- Restaurant staff management
- Menu development
- Budgeting and revenue management
- Business software

WORK EXPERIENCE

Foodball Restaurant, Business Bay, Dubai, UAE

Restaurant Manager

April 2019 - June 2022

Duties:

- Day-to-Day Operations
- Food and Beverage Operations
- Customer Service
- Human Resource Activities
- Coordinate all front house and back house operations
- Manage the budget and make sure all supplier payments are made in full and on time
- Ensure compliance with all regulations regarding food hygiene and employee safety
- Overhauled the entire menu, generating a 15% year-over-year customer number increase as a result
- Improve employee satisfaction by reorganizing their work schedules
- Promote full commitment to customer satisfaction among employees

AR Rahman Biryani Restaurant, Dubai, UAE

Restaurant Manager

January 2015 - March 2019

Lyndas Restaurant, Dubai, UAE

Restaurant Manager

October 2009 - December 2014

Malabar Restaurant, Calicut, India

Restaurant Manager

March 2006 - January 2009

ACADEMIC QUALIFICATIONS

Nebosh – General Certificate of International Health and Safety - 2009

Master of Arts – University of Calicut - 1994

Bachelor of Arts – University of Calicut – 1992

LANGUAGES KNOWN

English, Hindi, Arabic (intermediate), Malayalam, Tamil and Kannada.

PERSONAL DETAILS

DOB : 26/11/1968

Driving License: UAE

REFERENCES - Available on request.