

# ANILAMOL

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# JOB OBJECTIVE

To engage in a long term career relationship in a professional and progressive organization Seeking opportunity to prove efficiency and to work in a challenging and competitive environment where I can optimally utilize my skills and abilities.

## WORK EXPERIENCE

## **Carrefour UAE – Majid Al Futtaim Hypermarkets**

**Opening Management**- central cash office Head Office (July 2018to present)

City Center Shindagha, Bur Dubai, UAE

- Handle administrative request from manager.
- Handle new store to open as per the assortment and layout
- All receiving and business cycle procedures by rule
- Implementation for FMCG &Nonfood &market
- Manage store inventory, ensuring procedures are properly followed.
- Conduct store visit, organizing schedule on weekly and monthly basis.
- Remodeling for old store as per the assortment and layout
- Store operations auditing such as central cashier (cash Audit), receiving audit and Business cycle audit.
- Locating risk of fraud, reporting any suspicious cases during store visit.
- Preparing reports for major and minor cases found.
- Preparing monthly budget reporting (store daily budget, margin budget & waste budget)
- Sales consolidation (margin Projection & Stock depreciation)
- Give training for new staff for all section and department.

# **Carrefour UAE – Majid Al Futtaim Hypermarkets**

## CCO – Assistant Manager (July2016 to June 2017)

Carrefour Al nahda market sharjah

- Welcome and greet customers as they enter the store.
- Assess customer needs, provide assistance and information on product.

- Ensure high level of customer satisfaction through excellent sales service in retail store.
- Upsell and cross-sell product, promote current sales or promotions.
- Handle customer complains in a calm and professional manner.
- Process purchases, returns and exchanges.
- Achieve department's sales goals on a monthly, quarterly and yearly basis.
- Manage day-to-day operations of store and staff schedules, monitors punctually of supplies, inventory and equipment.
- Clerical work, back office, audit and check moving and non-moving stocks.
- Trains new employee on store operations, supervising and appraising staff.

# Carrefour UAE – Majid Al Futtaim Hypermarkets Market – Assistant Manager (2017-2018)

- Welcome and greet customers as they enter in the store.
  - Ensuring store in good condition and premises are clean.
  - Checking the quality and expiry regular basis.
  - Update the hygiene file for all market section
  - Highlight the promotion items
  - Implementation and decoration for the better sales
  - Handle customer complains patiently and professionally.
  - Process purchases, receiving items from supplier, returns and exchanges.
  - Fulfill office duties such as answer telephone and send emails
  - Filling of all documents and report
  - Achieve department's sales goals on a monthly, quarterly and yearly basis.
  - Manage day-to-day operations of store and staff schedules, monitors punctually of supplies, expiry, inventory and equipment.
  - Trains new employee on store operations, supervising and appraising staff.

#### **EDUCATIONAL BACKGROUND**

2008 – 2009	SSLC
2010 - 2012	PLUS 2
	Jawahar navodaya vidyalay idukki
2012-2015	bachelor's degree (English literature) (DEO &Advance diploma in computer applications)

#### **PERSONAL DATA**

Date of Birth	: October 16, 1994	Age	: 27	
Gender	: Female	Height	: 5'6	
Marital Status	: Single	Weight	: 59 kg	
Languages	: Fluent in English, Tamil, Hindi, Malayalam (native) Country of Citizenship: Indian			

#### SKILLS

- Proficient in Microsoft office applications, (excel, power point, word)
- Good communication and negotiation skills
- A strong work ethic and desire to succeed
- Positive attitude and Ability to work under pressure

### **CHARACTER REFERENCES**

Vineeth rai Project manager opening team Carrefour UAE +971502808586 Reda Ahmed Dohst Area Manager Carrefour Head Office UAE +971566824502 Jacob charley HCofficer Carrefour H.O. UAE +971544471652