

# CLIENT RELATIONS EXECUTIVE

# **NAZIA NAZIR**

# **GET IN CONTACT**

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# LANGUAGES KNOWN

- English
- Hindi

- Tamil
- Malayalam

#### PERSONAL PROFILE

I'm a hospitality graduate with a focus on building a career in people management. My interest and willingness to learn is my greatest strength. I'm friendly, hardworking, diligent, and dedicated—all qualities I put forward in everything I do.

# AREAS OF EXPERTISE

- Client Relations
- Customer Service
- · Post Sales Management
- Administration
- · Microsoft Office
- Opera Software
- Micros Software

# SOFT SKILLS

- Communication
- Problem Solving
- · Time Management
- Leadership
- · Adaptability
- Training
- · Quick Learner
- · Ethical Practice

#### REFERENCE

Diogo Davidson Amity University, Dubai +971529292204

Sweta Swaminathan Trainig Office, Amity University, Dubai +971507461628

#### **WORK EXPERIENCE**

#### CORPORATE TRAINING EXECUTIVE

Amity Education - Middle East | Oct 2019 - Apr 2020

- Formulation of Training plans and complete event coordination
- Data Handling, Processing and Management (excel/access)
- Client and Vendor Relationship Management

#### MANAGEMENT TRAINEE - GUEST RELATIONS

Palace Downtown, Dubai | Mar 2018 - Sept 2018

- Guest Relations
- Concierge
- · Talent & Recruitment

#### **PROMOTIONS**

June 2016 - August 2019

- Sales promotions Gitex, HTC, Samsung.
- Customer Evaluation and Sampling- Nestle, Lindt, Tiffany, Al Rawabi
- Event coordination/ Client Management -BPC conference, Oktoberfest, Formula 1, Dubai Airshow
- Hospitality experience –Le Meridien, Crowne Plaza, Hilton Tree, Grand Excelsior, City max, Address Hotel
- Marketing experience Sine Wave Media, HBMM, FLC (customer relations included)

## **EDUCATION INFO**

# AMITY UNIVERSITY DUBAI | 2016 - 2019

BSc. Hotel Management

# AMITY UNIVERSITY DUBAI | 2017-2018

Major in Travel & Tourism