ABOUT ME

ASWATHY EM



+971554028048

Al Butina, Sharjah, UAE

A Graduate in Bsc.Chemistry and BEd in physical science and also completed 2 year post graduate diploma in computer application(PGDCA). Having 1 year UAE experience as Abacus teacher and 5 year home country(India)experience in the fields of Office assistant, Account assistant and teaching . Having good knowledge in MS Office, SAP, CRM. Currently having UAE Residence/Husband visa



SKILLS

COMPREHENSIVE PROBLEM SOLVING ABILITIES, EXCELLENT VERBAL AND WRITTEN COMMUNICATIONS, SKILLS TO **DEAL WITH THE PEOPLE** DIPLOMATICALLY, WILLINGNESS TO LEARN, TEAM FACILITATOR HARD **WORKER, PLEASING PERSONALITY AND** PATIENT LISTENER.

LANGUAGES

ENGLISH - Fluent HINDI - Intermediate MALAYALAM - Expert TAMIL - Intermediate

WORK EXPERIENCE

June, 2019 - July, 2020

TFACHER

Brainobrain International UAE

Worked as a part time Abacus and NLP teacher

May, 2018 - April, 2019

TEACHER

Sivagiri Vidyanikethan CBSC School, Ernakulam Kerala, India

Worked as a Mathematics Teacher for Grade 3-7 students

December, 2015 - April, 2018

ACCOUNT ASSISTANT

ACC Limited, Ernakulam, Kerala, India

Duties and Responsibilities a) Inward and outward register entry and Maintaing files b) Billing and Payment updation in SAP c)Entering Cement and truck details in ACC site and giving tracking application details to our dealers d) Entering payment details of Customers in receipt book and renewal follow up of customers. e) Handling customer support calls and e mails. f) Maintaining attendance register. g) Admin related works. H)Maintaining Inward & Outward courier details. I)Sending the collection reports to concerned department. J) Data management and excel works K)GST updation and verification L) Front office Management M)

Handling customer enquries

January, 2014 -November, 2015 SYSTEM ADMINISTRATOR

Reliance ADA group, Ernakulam, Kerala, India

Duties and Responsibilities a) Bill payments in Reliance official web portal b) Entering payment details of Customers in receipt book and follow up customers for due payment c) Maintaining attendance register. d) Admin related works. e) Maintaining Inward & Outward courier details. f) Achieving the target given by team leader. g) Sending the collection

reports to concerned department. h)Billing & Report entry of products i) Maintaining Stock report on a monthly basis. j)Closing daily collection at office. (Cash & card payments) k) solving customer queries L) Front office Management

EDUCATION

March, 2013 - September,

2014

BE.D IN PHYSICAL SCIENCE

Jai Bharath BEd training college Ernakulam Kerala

Grade : A

March, 2007 - February,

2010

BACHELOR OF CHEMISTRY

St. Alberts college Ernakulam, Kerala

Grade:A

March, 2005 - April, 2007 PLUS TWO

Govt.Girls HSS , Ernakulam, Kerala

80%

March, 2004 - March,

2005

MATRICULATION

St.Marys C.GH.S.S, Ernakulam, Kerala

80%

March, 2008 - April, 2010

POST GRADUATE DIPLOMA IN COMPUTER APPLICATION

G-Tech Computer education

Courses included MS office, Java, C, C plus, Oracle

Α

March, 2007 - January,

2008

MS OFFICE

Vimal Infotech

Α

EXTRA CURRICULAR ACTIVITIES

BLOGGING

Development of blogs of various data such as News Blog, History blog

READING

PERSONAL INFORMATION

Birthday: 10/15/1990
Nationality: Indian
Gender: Female
Marital Status: Married
Passport No: S0904424

