

PERSONAL DETAILS

Address

Muraqqabat (M), Deira,
Dubai, UAE

Email Address

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) Phone Number +971 568397861

Passport No. R3604287

Visa Type: Freelance Visa

LANGUAGES

English

Hindi

INTEREST

Travelling Learn new thing Reading motivation books.

SHAHBAZ KHAN SALES CO-ORDINATOR

Inside Sales Co-Ordinator with 2 year of experience seeking to obtain a position as a Sales Co-Ordinator in a project oriented organization, where I maximize my customer service and events.

Coordinating experience as a challenging environment to achieve the goal.

WORK EXPERIENCE

April 17 to Oct. 17 Sales Executive

Bloom System (VIVO Smart Phones), Mumbai, India

- Here I deal with direct selling to customer.
- Here I directly sale vivo smart phones to customer face to face conversation.
- Handled all customer service issasues in a timely and professional manner.
- Work to achieve and growth targets.
- Consistently held a position in the top 5 of our monthly sales rankings.

Dec. 19 – June 21 Customer service Executive

Altruist Customer Management India Pvt. Ltd, India

- My roles and responsibilities was that, to understand Customer query and response to customer as per the Resolution.
- I used to entertain genuine complaints and second complaints.
- Discuss with customer and co-ordinate with concern team for resolution.
- The perform effective on daily basis in line with targets provided.
- Handle customer's giving details, personalized, friendly and polite service to ensure customer retention satisfaction.

REFERENCE

References are available on Request, or in writing to the above Previous projects.

SKILLS

- Demonstrated leadership and communication skills.
- Proficient with MS Office and Internet.
- Positive thinking and interpersonal skills.
- Self Motivate, Accept challenges.
- Have good attention to detail to ensure/ verify accuracy of data.
- Be honest and responsible for every work given by senior.

EDUCATIONAL QUALIFICATION

2016 - 2019	Bachelor of Management Studies From Mumbai University, India
2014 - 2016	Higher Secondary (12 $^{\rm th}$) from St. Mary Convent High School, Mumbai, India
2014	Secondary (10 th) from Mumbra Public High School Mumbai, India

ADDITIONAL COURSES

May 2016 Diploma in Computer Fundamentals, MS Office and Internet from Computer Academy (India)