



Rami H. Haloub

Electrical Engineer

Dear Sir/Madam,

I'm an Electrical Engineer. Looking for a job and need to associate with an organization to provide my skills and improve my career. Hard worker and eager to get opportunities to Improve myself professionally and contribute in the growth of the organization with quality services. I believe I Can positively contribute In your Company , and hope to be part of It.

Best regards,



Work History

Software Engineer (April 2019 – Present).

Advanced Technology Company, Salmiya

- I'm working as technical support engineer and my main role is to keep our software (LIS) running in our different sites, which means solving all technical problems and report any other issues to the concerned department.
- Also, I'm working different shifts (A.
- B & C).

My responsibilities:

1. Implementation and support LIS.
2. Collaborates day-to-day with the on hardware and software configurations, monitoring, alerting, troubleshooting, and provisioning.
3. Obtaining and installing new client hardware.
4. Manage complex Server, LAN issues; and serve as primary point of contact for changes on all Network related systems.
5. Use of enterprise database backup, archiving, management, protection and recovery tools.
6. Maintain existing servers and clients using available administration tools.
7. Diagnose, troubleshoot and resolve network systems problems to minimize down time to almost zero.



Contact

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Skills

Problem solving



Public speaking



Leadership



Analyzing



Planning



8. Define, develop, implement, and maintain the process involved in administration, maintenance, security, backup, and recovery.
9. Establish and maintain vendor relations to deploy and manage network operations.
10. 24/7 support: look after all users calling or opening tickets concerning any IT, system issues or service requests and act as their point of contact via phone, e-mail or even on-site in person.
11. Document problem, reasons, solution, and avoidance methods.
12. Troubleshooting and resolving system service, OS level and Network related issues.
13. Attending calls from lab users and follow up with them.
14. Attending meetings and make sure to deliver the requirements on time.
15. Perform training to the client for our software when needed.

Customer service associate (August 2018 – March 2019).

Souq.com – An Amazon company, Amman

My role was to help Amazon's customers with all various issues such as: Shipments tracking , financial issues, return products ... etc. , and any other inquiry.

Trainee Design Engineer (April 2018 – May 2018).

Bayt Al Ebda'a for renewable energy, Amman

- My role was to visit new sites, take all the necessary measurements for the roofs, and sketch them by hand so I can make a professional design, then make a proposal for the client.

Multitasking abilities



Excellent work ethic



Critical thinking



Teamwork



Computer skills



Training & Development



Trainee Design Engineer (July 2017-September 2017).

Ministry of public works and housing, Amman

- My role was to learn how to check the electrical shop drawings, such as: lightning drawings, firefighting drawings.
- And, how to calculate the mechanical and the electrical loads for the governmental projects.



Education

High School Degree: Scientific Section :
(2011-2012)

Sweileh High School - Amman

Bachelor of Engineering: Electrical Engineering : (2012-2017)

The Hashemite University - Zarqa'a - Jordan



Languages

Arabic



English



Certifications

2018-01

Member in Jordan Engineers Association

2019-05

Member in Kuwait Engineers Society