



BABLI NIKAM

FLIGHT ATTENDANT & CUSTOMER RELATION EXECUTIVE

Contact: +97150 458 9425, Email: nikambabli@gmail.com

WORK EXPERIENCE

- **WORKED AS FLIGHT ATTENDANT IN INDIGO INTERGLOBE AVIATION LTD (FEBRUARY 2021- NOV 2021)**
- **WORKED AS FLIGHT ATTENDANT IN SPICEJET AIRLINES(2016-2020)**
- **WORKED AS AN INTERN FOR AMODINI DESIGNER HOUSE,DELHI (2015-2016)**

KEY DELIVERABLES

- ❑ **Ensure the safety & comfort of passengers by answering questions and offering them assistance.**
- ❑ **Check cabin before take-off to ensure compliance to safety regulations.**
- ❑ **Welcome travelers on board and help them to their seats when necessary.**
- ❑ **Serve food and beverages and sell products.**
- ❑ **Give the “safety” presentation in a well-prepared manner,**
- ❑ **Monitor the cabin frequently for the entire duration of the flight.**
- ❑ **Adhere to established regulations and procedures.**
- ❑ **Remain calm and offer assistance to passengers in the event of an emergency.**
- ❑ **Give particular attention to passengers with special needs (children, disabled, elders etc.)**
- ❑ **Prepare accurate reports concerning any significant issues or happenings.**

COMPETENCIES

- **Excellent communication skills and Interpersonal skills.**
- **Well trained and experienced with customer hospitality, service and customer related issues.**
- **Always eager and enthusiastic to learn new lessons.**
- **Basic computer knowledge**

OBJECTIVE

Seeking a Position to Utilize my skills and abilities in an industry that offers professional growth while being resourceful, innovative and flexible.

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PROFESSIONAL QUALIFICATION

- ❑ **Bachelor of English from DG Ruparel college ,Mumbai University(2013- 2016)**

IT SKILLS

- ❑ **MS Office**
- ❑ **MS Outlook**
- ❑ **MS EXCEL**

LANGUAGES KNOWN

- ❑ **English, Hindi, Gujrati, Marathi & Bengali**

PERSONAL INFORMATION

- ❑ **DOB: 6th JULY 1994**
- ❑ **Nationality: Indian**
- ❑ **Passport No:P6541399**
- ❑ **Date of Expiry:12-01-2027**