

## **SOUKAINA LOUDGHIRI**

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#### **WORK HISTORY**

#### CABIN CREW 08/2018 - Current

**Emirates Airlines**, dubai, UAE

- Understand the duties of your assigned position during flight and act your best
- Check cabin before take-off to ensure compliance to safety regulations
- Welcome travelers on board and help them to their seats when necessary
- Serve food and beverages and sell products.
- Prepare accurate reports concerning any significant issues or happenings.

#### **STUDENT INTERNSHIP** 02/2018 - 04/2018

BMCE bank, Rabat, Morocco

BMCE Bank is a large commercial bank in Morocco

- -Accept and process customer transactions accurately and timely.
- -Count, sort and package currency and coin quickly and accurately.
- -Exhibit effective follow through and ownership in every customer interaction.

#### **STUDENT INTERNSHIP** 09/2016 - 11/2016

pharmaceutical institute, Rabat, Morocco

- -insuring good communication within the team.
- personal assessment and development.
- insure costumer satisfaction
- Marketing
- Worked directly with [departments, clients, management]

#### **EDUCATION**

Mohammed 5th University, Rabat, 2018

professional degree: management and business

Mohammed 5th University Souissi Rabat Baccalaureate in Economics

One Sigma Fes

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**Mohammed 5th University**, Rabat, ongoing **Master of Business Administration: Marketing** 

### **SKILLS**

- Self-motivated
- Team leadership
- · Client assessment and analysis
- Strong verbal communication
- Team liaison
- Conflict resolution
- CPR and Child CPR Training (2018)
- · computer skills

# ACCOMPLISHM ENTS

- EXPERIENCE VOLUNTEERING AIESEC Rabat
- Volunteer in Russia as a Camp counselor.
- Volunteer in Poland as an English teacher in a kindergarten.

#### LANGUAGES

Arabic : NativeEnglish : Fluent

• French: Fluent