



ANIL THAPA

WAITER/CASHIER

PROFILE

A seasoned waiter with six years of experience adept at providing exceptional customer service, accurately taking orders, ensuring timely and pleasant dining experiences, adept in multitasking, and possessing strong communication skills within a fast-paced restaurant environment.

WORK EXPERIENCE

StrEat Fries cafe | UAE

09/2022 - 11/2023

Waiter/cashier/supervisor

- Communicated with FOH and BOH staff to facilitate top-quality service and timely food delivery.
- Verified guest satisfaction with meals and responded promptly to issues.
- Supported other servers, running food and refilling beverages to meet team goals.
- Upsold additional items to customers to increase sales.
- Assisted with menu selections, offering helpful suggestions when needed.
- Explained menu descriptions, preparation methods, and portion sizes to assist in decision-making.
- Worked with management to resolve escalated complaints and restore guest satisfaction.
- Bussed vacated tables to streamline cleaning and resetting duties.
- Accurately maintained cash drawer throughout shift; reconciling discrepancies as necessary.

Rashid Ali pro Cafe | UAE

05/2019- 12/2021

Waiter/cashier

- Greet and seating guests courteously.
- Taking accurate food and drink orders.
- Delivering orders promptly and correctly.
- Ensuring guest satisfaction throughout the dining experience.
- Maintaining cleanliness and tidiness in the dining area.
- Handling payments and processing transactions accurately.
- Operating the cash register or point-of-sale system.
- Providing receipts and managing cash transactions.

Bagaincha wellness Resort | Nepal

03/2017 - 02/2019

Waiter/server

- Taking precise food and drink orders.
- Delivering orders promptly and accurately.
- Ensuring guest satisfaction during their dining experience.
- Maintaining Cleanliness and organization in the dining area.
- Assisting customers with inquiries or special requests.
- Collaborating with kitchen staff for efficient service Presenting and explaining menu items to customers.
- Refilling beverages and attending to guests needs.

CONTACT

+971581320378

thapaanil97@gmail.com

Near Al Maktoum Street
41,Deira Dubai UAE

<https://www.linkedin.com/in/thapaanil97>

EDUCATION

02/2013 - 06/2015

SHREE SIDDHARTHA HIGHER
SECONDARY SCHOOL

- Higher Education Associate

SKILLS

- Multi Tasking
- Team Leadership
- Communication Skills
- Time Management
- Costumer Service
- Teamwork
- Creative
- Loyalty

LANGUAGES

- English
- Arabic
- Hindi
- Nepali
- Japanese