# Zenny Joy Arce

Administration/ Front Desk Professional with 15 plus years of experience, looking forward to leverage my knowledge and experience into a suitable Job Profile.

## **Contact Information**

Current Address Mobile number E-mail Al Nahda, Sharjah, United Arab Emirates 058-6156893 zennyarce1987@gmail.com



## **Experience Summary**

#### From February 2020 till May 2020

Organisation & Address Designation Responsibilities	<ul> <li>Elite Travel &amp; Tourism, Dubai Junior Travel Advisor</li> <li>Client servicing and customer management.</li> <li>Preparing quotations &amp; organizing tours.</li> <li>Keep a check on proper record of data pertaining to clients.</li> </ul>
	From January 2018 till February 2019
Organisation & Address Designation Responsibilities	Marble & Granite Cebu Stone Supplies, Philippines Admin officer / Receptionist
	<ul> <li>Assisting customers with their queries and problems by phone and e- mail.</li> </ul>
	<ul> <li>Organized deliveries and orders of customers.</li> </ul>
	<ul> <li>Provide information to customers regarding store products and services.</li> </ul>
	<ul> <li>Accurately updating customer records with information.</li> </ul>
	From April 2006 till October 2017
Organisation & Address Designation Responsibilities	<ul> <li>Victoryl Marketing, Philippines Receptionist Secretary</li> <li>Manage operations.</li> <li>Preparing purchased orders and deliveries.</li> </ul>
	<ul> <li>Assisting customer and suppliers concerns.</li> </ul>
	<ul> <li>Organize employees in their designated positions and duties.</li> </ul>

### Educations

## Tertiary

Associate in Information of Technology Microsystems Internation Institute of Technology Cebu City, Philippines April 2010

#### **High school**

Don Vicente Memorial High School Cebu City, Philippines March 2006

#### Skills

- Detailed oriented and ability to learn quickly.
- Excellent verbal and written communication.
- Versatile and well organized.
- Ability to anticipate needs and complete important tasks.
- Data entry
- Adept in technology. (MS office and other admin office software)

### **Personal Information**

Nationality	
Date of Birth	
Marital Status	
Gender	
Languages	
Hobbies	
Visa Details	

Filipino February 09, 1987 Single Female English and Tagalog Reading, listening to music and watching movies Visit Visa (Expiry: February 24, 2021)