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# Rufaidath K

A creative individual with an academic background in Bachelor of Arts, seeking to pursue career in the field of administration or education, where I can apply my knowledge and skills for continuous improvement of both to the organization as well as myself.

#### **EXPERIENCE**

#### Al Misbah Decors, UAE – Admin Assistant

- Answering incoming calls, contacting clients to obtain information and for payments
- Track stocks of office supplies and place order when necessary
- Arrange both internal and external Events
- Dealing with e-mail enquiries.
- Travel arrangements coordination

#### Masters Events, UAE – Admin coordinator

- Providing administrative support to senior Management.
- Prepare spread sheets and reports
- Maintain company petty expenses, process expense invoices
- Organize company documents into updated filling systems
- Arranging for technical interview and coordinating with concerned person.

## Eurostyle Pavers, Kasaragod — $\mathsf{CRM}$

- Building relationships with key clients.
- Addressing and resolving customer complaints.
- Creating sales plans to generate revenue.
- Knowing your competition and strategizing accordingly.
- Meeting with manager to plan strategically

#### **SKILLS**

Effective communication and

sociability

Responsibility

Leadership

Teamwork skills

Customer relationship management

Creativity

Problem solving

Time management

Adaptability

Basic computer knowledge

#### **ACTIVITIES**

"Gods, Guns and Globalism" Participated in an international seminar on the above topic

College student council associate, Represented BA in psychology batch of 2016 - 2019

# Adspot, Kasaragod — Assistant event manager

(Part time on project basis)

- Assisted at an event management firm with its basic logistics and was associated with creative inputs and strategizing.
- Understanding client's requirements and executing accordingly.
- Plan and organize events with attention to financial and time constraints.
- Handling post event reports

# KS Hegde Hospital, Mangalore — Psychology Internship

(INTERNSHIP)

#### **EDUCATION**

## BA in Psychology, History and Major English

St. Agnes college — Mangalore

June 2016 - April 2019

#### **Pre-University**

Mahesh pre university college — Mangalore

June 2014 - April 2016

# High-School Chinmaya Vidyalaya — Kasaragod

June 2004 - April 2014

### **PROJECTS**

# **Child Journal**

Interview with the child and mother.

# Research project

Occupational stress among women and men.

#### **LANGUAGES**

Fluent in English and Malayalam