

E: amos_bright@ymail.com

AREAS OF EXPERTISE

Guest satisfaction

Serving meals

Laying tables

Bartending

Up-selling food and drink

Hospitality

Health & safety

BRIGHT AMOS OGBOMON

GUEST SERVICE

PERSONAL SUMMARY

A hospitable, presentable and hard working team player who possesses a high standard of personal appearance and hygiene. Always focused on making sure that every guest is served to the highest possible standards by having an outgoing, polite and professional attitude towards all patrons. Constantly working hard to ensure that guest expectations are met and that their time being served is a memorable experience. Rachel naturally enjoys talking to people and is much experienced in overseeing the smooth running of a busy dining area, and in creating a unique relaxed style and atmosphere. She is now ready for new challenges, and is now seeking a suitable position with a reputable and exciting company.

WORK EXPERIENCE

MAGENTA REAL ESTATE MANAGEMENT L.L.C Dubai -2018

Host Co-ordinator January – Present

Working as part of a team that includes managers, hosts and bar tenders. Responsible for welcoming guests to the restaurant and promoting the food and beverage menu whilst serving/delivering food and drinks to guests. **Duties:**

- Delivering outstanding food and beverage service to customers.
- Greeting all guests, using the guests' name as often as possible. ☐ Taking orders from guests and offering advice on the menu.
- Giving guests an accurate bill then taking payment from them in cash or credit cards.
- Ensuring the Cashier Tally Sheets are accurate and any discrepancies are noted and signed by a supervisor.
- Adhering to all Licensing Laws and Weights and Measure Acts.
- Keeping the Place of Work and surrounding area clean and organized at all times.
☐ Escorting customers to their tables.
- Removing dishes and glasses from tables, and taking them to kitchen for cleaning.
- Preparing accurate checks that itemize and total meal costs and sales taxes.

SMS MANPOWER SUPPLY SERVICE-Dubai

Customer service April – June 19

KEY SKILLS AND COMPETENCIES

- Ability to recommend Food & Beverage combinations and up-sell alternatives.
- Explaining how food is prepared, describing ingredients and cooking methods.
- Comprehensive knowledge of food, wines, spirits, liquors, and champagnes.
- Experience in a previous front of house role.
- Excellent command of the English language.
- Able and willing to work varying shifts including weekends and holidays.
- Building a rapport and relationship with customers.

PROFESSIONAL

First Aid

German Speaker

French speaker

PERSONAL SKILLS

Desire to succeed

Winning work ethic

Competitive mindset

Communicating

Attention to detail

PERSONAL DETAILS

BRIGHT AMOS

OGBOMON

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- Experience of working in a 5 star luxury environment.
 - Ensuring that customers enjoy their meals and taking action to correct any problems.

ACADEMIC QUALIFICATIONS

*Lagos State computer
college 2014 - 2018*

Upper Degree :
Hospitality & Hotel
Management

*Peter Bay College
2006 - 2014*

A levels: Maths (A)
English (B) Technology (B)
Science (C)