Navin Jacob Thomas

SAP SD and GTS Consultant

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SUMMARY

An accomplished 3+ years of experience in ERP SD and GTS consultant profession with hands-on experience gained in support and implementation projects. Proficient in interacting with the clients to successfully execute projects within the stipulated time while ensuring 100% client satisfaction. Adept at brainstorming and developing automation to improve operations and managing tasks through proper tools.

EDUCATION

PG Diploma in Data Science   Mar '20 - Apr '21

IIIT Bangalore & upGrad   CGPA 3.4/4   Bengaluru, IN

- Data Processing | Data Analysis | SQL | Python | Machine Learning | Statistics
- AWS | Big Data | Identifying Business Problem | Story Telling | Automated Pipelines

B.E. in Mechanical Engineering   Jul '14 - May '18

Karunya Institue of Tech. and Sciences   CGPA 7.9/10   Coimbatore, IN

ERP SKILLS

SAP Sales and Distribution

- Customization and execution of **Enterprise Structure**
- Expertise on SD Order-to-Cash cycle with different **Sales Orders** (such as Standard, Rush, Cash, Return, Free-of-charge orders, Credit/Debit Memo), **Third-party sales process** and **Intercompany sales** (Purchase/Stock Transfer/Export order)
- Billing Configuration experience in OIR Order Invoice Remittance including billing procedures, deliveries and order-related **invoices**, basic understanding of **E-Invoicing** processes and transmissions(XML, IDoc, etc.)
- Functional expertise in **Material Determination**, Material **Listing/ Exclusion**, customer material info record, **Output Control** for EDI documents/ print outputs, **Credit/ Risk Management**, Log of Incompletion, **Availability Check** ATP
- Logistics Execution: Warehouse managed delivery, shipping documents, pick/pack, PGI, **Shipping Point/Route Determination**
- SAP **Job Setups** for invoice/delivery creation, report generation, IDoc processing and interface jobs
- Determining and maintaining **Pricing Procedure and Condition Records**, analysis of Pricing, customer & material **Master Data** configuration and data sharing among sales organizations
- **Outbound/Inbound IDOCS & EDI** monitoring and testing the scenarios, order, delivery & invoice and Data interfacing. **EDI** partner setup for external customers and partner setup for FI document postings
- SD/FI Integration: Dependencies for **Revenue Account Determination**, assignment of account keys and G/L accounts, cost center determination, payment terms

SAP Global Trade Services

- **Compliance Management**: Basic understanding of **SPL** screening, **Embargo** checks, Import & Export **Legal regulations/License Determination**
- **Customs Management**: Basic understanding of Import & Export **Declarations**

PROFESSIONAL EXPERIENCE

Application Development Analyst   May '18 - Present

Accenture Solutions Pvt Ltd   Chennai, IN

SAP SD and GTS functional consultant for Pharmaceutical and Consumer Goods clients

Roles and Responsibilities:

- **Production support**: Resolved tickets and worked with business users & developers to **solve production issues**
- Establishing operational feasibility & **proposing solutions** by assessing analysis, problem definition and requirements
- **Managing business calls** to understand issues faced in the live environment and contributed to **reducing 30%** of the ticket queue
- **Implementation:** Worked in projects, SDLC/RFC processes and ensured 100% **timely delivery** & **client satisfaction**
- Collaborating with vendors, cross-functional and technical teams to **fix & improve** functionalities and **automating** tasks
- **Testing support**: Experienced in **user acceptance** testing, **regression**, integration & performance testing and executed 300+ scripts as part of support and implementation/rollout projects

TECHNICAL SKILLS

- **Software**: SAP ECC R/3, GTS system, Project tools SOLMAN, SharePoint, MS Office Suite, MS Outlook, HP Service Center, HP Quality Center 10.0(ALM), HP Service Manager
- **Programming Languages**: Python(for Data Science), C & Java (Basic)
- **Database**: SQL, Hadoop, Mongo DB

CERTIFICATIONS

- **Advanced proficiency certification** from Accenture in SAP SD module
- **Technology Quotient** - Understand, Discuss and Implement Emerging Technologies
  Topics: AI, Agile & DevOps, Blockchain, Cloud, Security, Data
- **Cambridge English Level 1 Certificate in ESOL** International(Business Vantage) Grade C in Business English Certificate Vantage Council of Europe Level B2

ACHIEVEMENTS

- **Accenture Celebrates Excellence (ACE) Award** Winner for Q2, FY21 Individual award in The Extra Mile Award category
- Recognized for Business/Client communication excellence
- Star of the month winner for timely and prompt client deliverables
- Recognized for team building and resource management