

Lyra Angelica De Veyra Nuevas

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Flat 1302 Luluah Bint Sheikh Tower (Al Wazir Building) Al Nahda Sharjah

Creative and detail-oriented Interior Design graduate with hands-on experience as a Business Process Delivery Associate. Adept at combining design expertise with strong organizational and analytical skills to optimize business operations and ensure the efficient delivery of projects. Skilled in managing cross-functional teams, data analysis, reporting, and using process automation tools to streamline operations. Eager to apply both creative design thinking and process management abilities to enhance design project outcomes and contribute to the success of a forward-thinking organization.

WORK EXPERIENCE

Business Process Delivery Associate/ Trust and Safety New-Associate

Accenture Inc. | 2023-2025

- Strong written and verbal communication skills for documentation and reporting.
- Experience in creating detailed process maps, workflows, and documentation to ensure clear communication and understanding among client.
- Ability to work in cross-functional teams to drive process improvements
- Ensuring accuracy in process documentation and deliverables
- Ability to prioritize tasks and manage multiple projects efficiently computer
- Analyzed and assessed business processes, identify inefficiencies, and recommend improvements to optimize performance.

Interior Design Intern

Grupo SantaMaria | 2018-2019

- Ordered and put away missing samples, updated textile binders, mailed samples to clients, and interfaced with clients to recommend fabric selections.
- Attended client appointments to observe installation and project management process.
- Experience with 3D modelling tools to create virtual representations of design concepts Use of mood boards, renderings, and presentation tools to communicate design ideas
- Able to understand and align design concepts with client needs and preferences.
- Willingness to learn new techniques, tools, and trends in interior design.

COMPUTER SKILLS

- Mastery of Microsoft Office Program (Word, Excel, PowerPoint)
- Proficiency in using AutoCAD, 3D Max, Revit

SPECIAL SKILLS

- Experienced in determining materials and costs required for project in accordance with client's budget
- Qualified to produce mood boards and samples to present to clients to help them decide for designs and themes.
- Conferred with clients to determine their specific needs for designing the interiors of commercial and residential buildings
- Laid out plans to meet clients' specifications and created feasibility studies
- Determined space utilization for each project and create quotes of materials and supplies to be used

ACHIEVEMENTS

- 100% Accuracy - FY25 Q1

EDUCATIONAL ATTAINMENT

- BS Interior Design | **Philippine Women's University**

CERTIFICATIONS & TRAININGS

- AutoCAD 2019 with Fusion360 Microcadd Institute (Sm North)
- Revit Architecture Microcadd Institute (Fairview)



LYRA ANGELICA DE VEYRA NUEVAS

REFERENCES

Joel James P. Luzana

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