Ajesh Rajan

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PRINCE2 CERTIFIED IT Service Delivery Manager / IT Project Manager

Analytical and technically minded professional with solid track record of innovation and success in software engineering, IT service delivery, business analysis and project management.

Solid history of success in managing full life cycle of software development processes, which contained requirements engineering, design, coding, testing, debugging, and maintenance. Skilled in creating and implementing architecture concepts for IT systems and leading the development and implementation of flexible solutions that support multiple UI and functional changes. Adept at leading technical projects from start to end using agile scrum methodologies, preparing, and executing strategic plans and control structures for projects, and ensuring successful completion within time and budget. Instrumental in project planning and execution, requirement gathering and analysis, software testing, onsite/offshore coordination, and client relationship management.

Areas of Expertise

- System Integration & Migration
- Project Management Life Cycle
- Engineering System Integration
- Quality Assurance & Testing
- Agile Methodologies
- Internet of Things (IOT)
- Digital Transformation

- Troubleshooting & Issue Resolution
- Business Analyst
- Software Support & Maintenance
- Team Training & Leadership
- DevOps
- Service Delivery Management

- Product Design & Development
- Cost Control & Reduction
- Continuous Process Improvement
- SLA & KPI Maintenance
- Cloud Technologies
- Transition Management

Technical Proficiencies

Programming Languages: .NET, ASP.Net, C#.Net, WCF, WPF, WinForms, Windows Services, PLSQL, MS SQL VB6, Angular, ASP.NET Core, Javascript, SQL for Microsoft and Oracle.

Tools & Technologies: Jira for DevOps, Azure DevOps, Microsoft Project, Oracle, NUnit, Jenkins, Enterprise Architect, Microsoft Visio, Tibco, Team Foundation Server (TFS), VSS, SVN, Code Analysis (FxCop), log4net, SonarQube, Google Data Studio, ServiceNow, Mind Mapping, Wireframing, CI/CD, Microsoft Power BI.

Career Experience

Larsen & Toubro Infotech Limited, Chennai, India   **2021 till Present**

Airbus Broughton (Aerospace Manufacturing Company), Chester, UK   **2017 to 2021**

IT Project Manager

Oversee entire project team of 20 employees and encourage them to achieve set goals while managing deliverables of other functional team leaders. Spearhead large and complex projects or multiple components of a large project, ensuring successful delivery on-time and within budget. Prepare and present comprehensive status reports to update senior management on IT service performance. Lead the technology planning, strategy development/implementation, business and operational transformation, and business solution delivery to achieve organisational objectives.

- Decreased allocation time by 95%, optimised manpower utilization by over 50%, and productivity by 50%) via proper allocation while creating strategic tool for assigning engineering manpower.

- Contributed to the successful business account transformation by leading service delivery and delivering.

- Completed over 70 projects of software development, migration, and infrastructure, and production areas refurbishment.
- Drove automation and digitalization of business processes that achieved significant savings for customers.

Infineon Technologies (Semiconductor Manufacturing Company), Regensburg, Germany 2015 to 2017
Onsite Coordinator

Delivered strategic leadership to a team of more than 10 personnel for executing testing life cycle activities and deliverables on time, within set budget, and high quality. Arranged effective training and development programmes for team members on testing tools to meet testing goals within software development lifecycle and release schedules.

- Provided effective contributions for successful completion of multiple medium and small-sized projects for semiconductor manufacturing frontend and backend programs in a mature onshore/offshore model.
- Accelerated productivity by 10% and product quality by 10% while delivering 80% of projects and releases on schedule, in line with budget, and customer satisfaction.

Larsen & Toubro Infotech Limited, Chennai, India 2007 to 2015
Software Engineer | Senior Software Engineer | Project Lead | Senior IT Consultant

Collaborated with team members to ensure smooth progress of project work and compliance with quality norms throughout implementation process. Assessed technical and commercial feasibility of solutions by collaborating with clients for requirement gathering. Performed software testing through all phases of application development for successful delivery of high-quality products. Conducted regular health checks of projects to meet information systems, products, and services targets as well as organization/industry quality standards and end-user requirements. Designed algorithms and flowcharts while collaborating with developers to design algorithms and flowcharts. Produced clean, efficient code based on specifications. Integrated software components and third-party programs. Ensured continuous process improvement by evaluating user feedback. Crafted technical documents for reference and reporting.

- Developed fully automated framework for testing application that yielded 95%-time reduction in manual testing.
- Received Corporate Prestigious Award for Support and Investigation.

Education

Bachelor of Engineering in Electronics & Communication faculty
SSEC College, Bhavnagar, Gujarat, Bhavnagar University

Professional Training

Received various trainings on .NET Framework 3.5,4.0, WCF, WPF, ASP.NET & MVC, Design Thinking, DevOps, Agile Management, PRINCE FOUNDATION and PRACTITONER, Microsoft SQL and Orac

Professional Certifications

ISTQB (ISEB Certified Tester Foundation Level)

Internal Domain Certification on MES (Manufacturing Execution System)

International Project Management Associate (IPMA) - D Level Certification

AXELOS PRINCE2 PRACTITIONER

AXELOS ITIL v4 Foundation

Languages

Proficient in English, Hindi, Gujarati, and Malayalam