

**EVANGELINE M. ADRIAS**

Deira., Dubai U.A.E

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**Career Objective**

Looking forward to become associated with a Company where I can utilize my skills to the fullest and help the Company advance efficiently and productively.

**Key Skills and Character**

* Computer Literate – MS Office
* Cash Handling and Management
* Very good in both written and oral English
* 6 year retail merchandizing experience in a fast –paced, team based environment
* Call select communication systems
* Strong inter-personnel skills
* Strong conflict resolution skills
* Exceptional Time Management Skills
* Excellent Work Ethics
* Positive and Hardworking
* Versatile and Flexible

**Work History**

**Sega Republic Indoor Theme Park/VR Park(Dubaimall)**

**Emaar Entertainment LLC. October 11, 2015 up to Feb 2020**

**Guest Service associates/Cashier**

* Provide information about the rides, entertainment options, and rules & regulations.
* Monitor activities to ensure adherence to rules and safety procedures.
* Operate and ensure the rides safety operation.
* Reports to the Manager and Technician if there is any technical issue and keep informed of the shut-down and emergency evacuation procedures.
* Attends training on rides operation and safety.
* Provides assistance or handles guest concerns and complaints.
* Perform other tasks assigned by Manager.
* Accepting payments,ensuring all prices and proving receipt to every customer
* Greet customers when entering or leaving establishments.
* Make sell referals cross sell products and introduce new ones.
* Pleasantly deal with customers to ensure satisfaction.

**Dubai aquarium under water zoo (Dubaimall) emaarentertaintment llc June2017-Sep2017**

**Educator:**

**. Educate people about the marine life and to make them aware how important the marine animals and educating about ocean pollution and conservation**

**Telephone Attendant/waitress**

**Century International interntl restaurant- Abu Dhabi airportFree zone 11/2013 to 10/2015**

* Respond to all customer enquiries thoroughly and professionally
* Coordinate between billing department and customer to resolve problems
* Greeted customer in a timely passion, while quickly determining their needs
* Accurately logged daily shipping and receiving orders
* Provide the perfect service experience for every guest
* Adhere to timing standards for products and services
* Present menu answer questions and make suggestions regarding food and beverages
* Serve guest in an accomodating manner.

**Games Operator**

**Electra Abu Dhabi LLC Action Zone –Mina Centre 04/2012 to 09/2013**

* Operate of games station
* Interact with customers in order to promote games
* Attracting customers to play games and getting them excited to play
* To motivate them to play games
* Ensure that all customers are satisfied and happy
* Maintain cleanliness and orderliness of work environment

**Sales Associate / Visual Merchandiser**

**Nike Park – East Wood 03/2010 to 1/2012**

**As Sales Associate**

* Attend customers’ queries particular to product information including technical aspect, etc.
* Assist in floor merchandising display including maintenance and house-keeping
* Respond to customers’ requests and concerns in a resourceful manner
* Cashier check price and accounting
* Manage product returns and exchanges
* Perform other related duties as instructed

**As Visual Merchandiser**

* Display merchandise with visual appeals to attract customers
* Integrate brand images in visual presentation throughout the stores
* Innovate& implement seasonal merchandising presentations
* Will fill-in any position in case of personnel shortage

**Sales Associate/Cashier/OIC**

**Nike Women(Robinson Galleria) East wood – Libis 12/2005 to 3/2009**

* Welcome customer as they arrive with a smile
* Ask customer how they can be helped
* Provide customers with product information that they need
* Escort customers to the correct aisles
* Explain product features and warranty agreements
* Demonstrate the working of a product when the customer asks
* Provide customers with information on daily deals and promotions

**Professional Background**

Advance Caregiver (6months)

Filipino Institute, Rigga, Dubai, UAE

2018- Sept 2019

College Undergraduate (4th year) of BS – Business Administration and Management,

Central College of the Philippines, Manila, Philippines, 1998-2002

High School Education in Juan Sumulong High School, Manila, Philippines, 1994-1998

Elementary Education in Dona Josefa E. Marcos Elementary School, Manila, Philippines,1989-1994

**Personal data**

Gender: Female

Height: 5 feet and 1 inch

Date of Birth: December 26, 1981