

SHERIN SUNIL MATHEW

Logistics Coordinator

+916238745184

<http://linkedin.com/in/sherin-mathews->

@ sherinsunil86@gmail.com

Kerala, India



SUMMARY

I am a newly qualified BBA Graduate, looking for my first deployment in the workplace. I like to describe myself as a determined and goal oriented person. Positive attitude and friendly behavior serve me a great advantage and I believe these both could help me overcome the obstacles in my way of pursuing my career objective. I intend to undertake a short work experience to enhance my skills and abilities for mutual benefit of both parties.

EDUCATION

SSLC X New Indian Model School, Dubai 04/2016	GPA 8.9 / 10
DHSE 12th Kristhu Jyothi Higher Secondary School, Kerala 03/2018	GPA 8.5 / 10
Bachelor's Degree Manipal University, Dubai 06/2021	GPA 8.5 / 10

LANGUAGES

English Proficient	Malayalam Native
Hindi Intermediate	French Beginner
Arabic Intermediate	

SKILLS

Good Communication	Problem Solving	Creativity
Time Management	Teamwork	Customer Service
Hard working	Critical Thinking	Decision Making

EXPERIENCE

Customer Service Representative

Threads

09/2020 Dubai

Global Uniform Store

- Implemented improved customer service processes, reducing refunds and customer dissatisfaction by 50%

Sales Promoter

BYJU'S

01/2019 Ddubai

E- Learning APP

- Provided good customer service

Digital Marketing Intern

Phyigcart

04/2018 Dubai

Online shopping store

- Achieved 30% increase in social media traffic and engagement

HOBBY



Technology



Travel



Photography



Football



Digital Creator