

## CURRICULAM VITAE

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**Dubai, UAE.**



### Objective

To pursue a challenging career with a reputed regional or multinational company where I can utilize my skills and contribute my best to the growth of that organization.

- Present Location : **Dubai**
- Available on : **Visit Visa**
- Joining Date : **Immediate**
- Willing to Move : **Any Location**
- Education : **BE, ME in Computer Science and Engineering**
- Worked Industry : **Airlines, IT, Events, Education Industries**
- Worked as : **Manager, Coordinator, Developer, Researcher, Trainer**
- Job Type : **Willing to take any role as per company requirement**
- Experience : **17 Years (Dubai, Muscat, India, Africa)**
- Driving License : **UAE / India**

### Summary

- 17 years of professional experience (**Dubai Emirates Airlines 3 years, Muscat Events and IT Industry 4 years, India Education and IT Industry 8 years, Africa Education Industry 2 years**) which includes **Software Development, Research, Project Coordination, Customer Service, Administration, Documents Management, Technical Support, Training, Email & Tele-marketing and Events Coordination.**
- Holds **Master of Engineering, Bachelor of Engineering in Computer Science and Engineering** from India.
- Degree **Certificates attested** by **Ministry of Foreign Affairs, UAE and Apostille, India** for immediate visa processing.

### Technical Skills

- Operating Systems : **Windows**
- GUI Tools : **ASP .NET, VB .NET, C#, Java, Python**
- Scripting & Internet Tools : **PHP, CSS, JavaScript, HTML, XML**
- IDE : **Visual Studio .Net / Dreamweaver**
- DBMS & RDBMS : **SQL Server, My SQL, MS Access**
- Web Servers : **MS IIS**
- Office Tools : **MS Word, MS Excel, MS PowerPoint**

## Educational Qualification

Examination	Board\University	Year	Class (Percentage)
M.E (CSE)	Anna University	2002-2004	First (71%)
B.E (CSE)	Manonmaniam Sundaranar University	1998-2002	First (65%)
HSC	Tamil Nadu State Board of Education	1998	First (80%)
SSLC	Board of Secondary Education Tamil Nadu	1996	First (79%)

## Working Experience (Roles and Responsibilities)

- **Emirates Airlines, IT Division, Dubai, UAE (3 years)** as Team Leader
  - User Interface Design
  - Software Development
  - Providing Training on Applications
  - Technical Support
  - Customer Support
  - On Board IT Support
  - Customer Interaction
- **Oman Expo, Muscat, Muscat, Oman (4 years)** as IT Manager
  - User Interface Design
  - Software Development
  - Company website maintenance
  - Overall Administration
  - Project Coordination
  - Data and Documents Management
  - Inventory Control
  - Tele & Email Marketing
- **EI Technology, Eritrea, Africa(2 Years)** as Project Coordinator
  - Project Coordination
  - Software Development
  - Documents Management
  - Training
- **Karunya University, India(3 years)** as Project Coordinator
  - Project Coordination
  - Software Development
  - Documents Management
  - Training
- **RMD Engineering College, India(5 years)** as Lecturer
  - Teaching
  - Project Guidance

- Data Analysis
- Mentoring
- Question Paper Setting
- Answer Script Evaluating
- Exam Coordination

### IT Projects Developed as a Team

Title : College Registration System  
Environment : HTML, CSS, JavaScript, SQL Server 2012, Dreamweaver

Title : Banking ERP System  
Environment : ASP.NET, C#, SQL Server 2012, Visual Studio.Net 2015

Title : Events Management System  
Environment : PHP, My SQL, Dreamweaver

Title : Document Management System  
Environment : ASP.NET, C#, SQL Server 2008, Visual Studio.Net 2012

Title : Medical Retail Shop Software  
Environment : VB.NET, SQL Server 2008, Visual Studio.Net 2010

Title : Case File Tracking System  
Environment : ASP.NET, C#, SQL Server 2005, Visual Studio.Net 2008

Title : Knowledge Driven In-Flight Services  
Environment : ASP.NET, VB.NET, SQL Server2005, Visual Studio.Net 2008

Title : Bus Reservation System  
Environment : ASP.NET, C#, SQL Server 2008, Visual Studio.Net 2005

Title : Activity Tracking System  
Environment : ASP.NET, C#, SQL Server2005, Visual Studio.Net 2003

Title : Online Shopping System  
Environment : HTML, CSS, JavaScript, SQL Server 2005

Title : Web Site Builder  
Environment : ASP.NET, VB .NET, SQL Server2000, Visual Studio.Net 2003

### Projects Coordinated

- Online Advertising and Consumer Support System

- Online Registration System for Distance Education
- Library Management System
- Placement Management System
- ERP Solution for Bug Industry
- Online Activity Management System
- Module and Classroom Management System
- Online Logistics Management System
- Online Helpdesk System for an IT Organization
- Job Portal
- Automation of Grade Calculation and Publishing System
- Online Passport Handling Systems
- Finger Print System
- Customer Support System for an Educational Organization

### Academic Projects

#### M.E., Project:

Title : Multi-User Detection Techniques for CDMA  
 Technology  
 Used : Matlab, Windows NT

#### B.E., Project:

Title : Internet usage and Billing System  
 Environment : ASP, HTML, JavaScript, SQL Server, Windows NT

### General Skills

- Managerial, Communication and Writing skills
- Strong team player with remarkable interpersonal skills
- Excellent Customer Support skills
- Ability to make quick and excellent decisions and organize thoughts in the face of time constraints and full workload.
- Uncommon determination to learn and ability to learn fast.
- Creative and resourceful thinking.
- Excellent time management and problem-solving skills
- Able to work independently and under pressure also

### Personal Details

Name and Permanent Address : EPHIN .M, Tamil Nadu, India.  
 Age, DOB, Sex and Marital status : 38 years, 08-10-1981, Male, Married  
 Languages Known : English, Tamil, Malayalam, Hindi