

YOSRI EMARA

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Summary

LOOKING FORWARD TO JOIN A MULTINATIONAL OR FAST GROWING ORGANIZATION, WHERE I CAN ENHANCE MY CAPABILITIES AND MAKE USE OF MY ACADEMIC BACKGROUND, I'M OPEN MINDED REGARDING THE FIELD OF WORK AND ABLE TO LEARN ANYTHING WHICH WOULD IMPROVE MY WORK.

WORK EXPERIENCE

09/2018 to 1/2021

IT SUPPORT ENGINEER

CAIRO. EGYPT at EGYPTIAN SCORPION

- Install and configure computer hardware operating systems and applications.
- Monitor and maintain computer systems and networks.
- Talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- Replace parts as required.
- Provide support, including procedural documentation and relevant reports.
- Follow diagrams and written instructions to repair a fault or set up a system.

09/2017 to 09/2018

ACCOUNTANT

TANTA .EGYPT at WOOD FACTORY

preparing accounts and tax returns. administering payrolls and controlling income and expenditure. auditing financial information. compiling and presenting reports, budgets, business plans, commentaries and financial statements. analysing accounts and business plans.

Sales

08/2015 to 09/2017

TANTA.EGYPT at RAYA STORE

- Developing the sales based on assigned target.
- Maintaining the existing sales through managing the delivery operations.
- Increasing the productivity through inspecting quality of the work regularly.
- Training, communicating and developing the team.
- Closing the daily follow up's and delivery complaints.

EDUCATION

Bachelor of Computer Science and Information Systems -2017

Bachelor of commerce- 2017 (Equation)

**ADDITIONAL
SKILLS**

Microsoft Office package: Microsoft Word, Excel, Access

CCNA, MCSA, MCITP, CCTV, Firewall, Photoshop

Languages

Arabic:mother language

English: Excellent

Personal info

Birthday : 20th Dec 1995

Gender : Male

Nationality : Egyptian

Marital Status: Married

Military Status : Exempted

Valid Visa :May 07 /2021 (Visit)