



Noufal Majeed

Automobile Engineer

Carrier Objective

To obtain an Automobile Engineer position in a progressive company and demonstrate my expertise in Material Science Technology and Modern Vehicle Technology.

Professional Experience / Employment Details

From **December 2019** to **January 2021** Worked as a **Service Advisor** with **Alghanim International (UAMCCO), Kuwait.**

Roles and Responsibilities: -

- Provided automotive service advice.
- Carried out repair and maintenance of vehicles.
- Provided information on the condition of vehicles.
- Carrying out inspection of vehicles and recommend customer on necessary repair work.
- Prepared estimation of cost of repair.
- Delivering repaired vehicles to customers,
- Used various measuring devices and techniques to analyze damage of the vehicles.
- Inspecting damage to vehicle and listing repair to be done.
- Providing training to mechanics for new vehicles.
- Handling repair of vehicles arrive at shop as per service schedules.
- Relayed to customers details of problems of their vehicles and discussed work to be performed and repair requirements.
- Carrying out oil changes, lubrications, and tune-ups for vehicles.
- Repaired and serviced air conditioning and electrical systems.
- Managing of workloads of mechanics in the service area.
- Expertise in identifying and resolving vehicle's complaints, providing after sales services and organizing service-marketing programs.
- Effectively conceptualized and completed various operations pertaining to maintenance repair and up keeping of vehicles.
- Deft in emphasizing the importance on quality and integrity as well as ensuring stringent adherence with quality norms in designing, repair, and maintenance functions.

From **March 2016** to **September 2019** Worked as a **Service Advisor** with **EVM Nissan Cochin, India.**

Roles and Responsibilities: -

- Inspection of vehicle and inform the customer about service estimation, supervising the service job, job card opening, closing and billing in dealer management system and ensure the final inspection of vehicle etc.
- Calling customers to advise them about service changes or car pick-up times.
- Maintaining positive customer relationships to ensure repeat business.
- Test-driving vehicles to confirm service repairs.

Profile

A result oriented professional with 6 years (**2 years in GCC**) of experience in After Sales Service Operations, Maintenance. Proficient experience of developing and adhering to procedures and highest service standards.

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📍 **Current Location**
Dubai

🇦🇪 **UAE Visa Status:**
On Visit Visa
(Available to join immediately)

Educational & Technical Qualifications

Academic: -

- BE (Automobile Engineering) from Anna University, Chennai, Tamil Nadu, India.

Other: -

DMS, Siebell, SAP & MS OFFICE

Skills

- AUT After sales & Maintenance
- Problem Solving
- Training & Developments
- Dealing with Complexity
- Time & Safety Management
- Checklist Preparation
- Energy level and
- Dependability

Personal Information

Date of Birth : 25-08-1992

Gender: Male

Religion & Caste : Islam, Muslim

Marital Status : Single

Nationality : Indian

Passport No. : T8762506

Personal Appraisal

- Presentation skills and the ability to assess and select suitable methods of organizing.
- Analytical thinking and the ability to make decisions and achieve results.
- The ability to manage time effectively.
- Good Planning and negotiation skills.
- Strong inter-personal skills with ability to work with people across a complex organization.
- Needs an understanding of computerized repair and testing systems
- Excellent Communication skills in English and Malayalam and average in Tamil & Hindi.
- Ability to work as a team member or independently, with high self-motivation.
- Having valid Indian Motor Driving License.

References

Will be furnished upon request.