



# VISHNU MADHAVAN. P

## EXECUTIVE SUMMARY

I am a technical professional with over 3 years experience in electronic security control systems. I can implement the effective technical support at local and global level. My strength is technical awareness

## CONTACT DETAILS

✉ Email: [unnikuttan686@gmail.com](mailto:unnikuttan686@gmail.com)

☎ Phone: [+971 507301254](tel:+971507301254)

## PERSONAL DATA

Date of birth : 10/05/1994

Gender : Male

Nationality : Indian, Kerala

Marital Status : Married.

## LANGUAGES

- English
- Malayalam
- Hindi
- Tamil

## WORK EXPERIENCE

*Aforeserve Private Ltd. Thrissur Dist., Kerala, India |  
Nov 2020 - Nov 2021*

### Retainer Engineer

- Installation and maintenance of electronic security systems
- Project undertaken for Manappuram finance pvt Ltd, India
- Ensure safety of wide branches all over India
- Our panel brands are Honeywell and Texecom panels
- Alarm maintenance verification through Honeywell doppio server.
- Mac address settings, alarm IP settings
- Branches remote taken by using Anydesk
- Able to server restarting by taken remote of DC
- Cctv configuration and maintenance
- Our dealing brands Hikvision and Dax cameras
- IP camera settings and NVR settings
- Analog camera setting and DVR settings
- Monitoring Cctv through 2020 application
- Settings IP, gateway, image resolution, FTP
- Able to download footages from the servers with required time and date
- Access controls biometric and card systems
- Our dealing brands Zicom and Zk Tech
- Attendance queries and complaint registration verification through Intelive application
- Panels power supply done by ZK Tech SMPS
- Troubleshoot IP networks and interconnected network security technologies
- Technical support for customers and field technicians
- Serve as a proficient technical resource
- Provides guidance and advice to in country product system owners.
- Reviewing security levels at daily basis
- E- security help desk operations
- Customer's complaints rectification through phone calls and e-mail
- Site supervising paneling, ELV
- Develop reports, dashboards and analysis of analytical and statistical report
- Assist in monthly meeting to provide performance/operational issue
- Worked in a 24x7 support team

## ACADEMIC BACKGROUND

- B.Tech in Electrical and Electronics engineering 2018.
- STED council -2018.
- ITI in Electronics and Communication engineering -2014.
- IETS Diploma -2012.

## SKILLS

- Software : M S Office, C++.
- Advanced computer proficiency (PC).
- Ability to work under pressure.
- Good presentation and management skill.
- Work completion with the time line.
- Ms office
- Excel
- Outlook
- C++

*Zicom SAAS Pvt. Ltd. Kerala India |  
Aug2018 - Sep 2020*

### Associate Monitoring Operator

- Installation and maintenance of electronic security systems
- Project undertaken for Manappuram finance pvt Ltd
- Ensure safety of wide branches all over india
- Our panel brand Honeywell
- Alarm maintenance verification through Honeywell doppio server
- Mac address settings, alarm IP settings
- Branches remote taken by using Anydesk
- Able to server restarting by taken remote of Data center
- Cctv configuration and maintenance
- Our dealing brands Hikvision and Dax cameras
- IP camera settings and NVR settings
- Analog camera setting and DVR settings
- Able to monitoring, operate, maintain
- Monitoring Cctv and Alert management by using 2020 application
- Reporting incidents in no time basis & alerting team to prevent theft
- Making sure of Cctv mirrors are efficient & at prompt
- Settings IP,gateway,image resolution,FTP
- Able to download footages from the servers with required time and date
- Access controls biometric and card systems
- Our dealing brands Zicom and Zk Tech
- Attendance queries and complaint registration verification through Inteleve application
- Panels power supply done by ZK Tech SMPS
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- Worked in a 24x7 support team

## DECLARATION

I hereby declare that the above furnished details are true to the best of my knowledge and I assure you that if placed at your esteemed organization, I would do my job with sincerity and to the best satisfaction of my superiors.

**VISHNU MADHAVAN P**