

DEEPURAJ.G.R

913, Eisa-2 building,

Rolla square,

Sharjah.

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Career Objective:

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self-development and help me achieve personal as well as organization goals.

Academic Qualification:

Degree	Year of pass	University/ Board	School/College	Percentage (%)
M.C.A	2020	University of Madras	University of Madras (Distance Education)	67.4
B.C.A	2017	University of Madras	Patrician College of arts and science	65.7
HSC	2014	Matriculation	Nellai Nadar Mat. Hr. Sec. School	66.8
SSC	2012	Matriculation	Nellai Nadar Mat. Hr. Sec. School	78.2

Work Experience:

1.
Name of the company : HCL Technologies Ltd-Bserv (Chennai)
Designation : Customer Service Representative
Working Period : 3 Years and 2 Months (August 2017 – October 2020)
2.
Name of the company : Medusind Solutions (Chennai)
Designation : Client Service Executive
Working Period : 1 Year and 2 Months (November 2020 – January 2022)

Roles & Responsibilities:

- Receiving the business requirements from the client / Onsite.
- Involved in maintenance and support activities to ensure the batch cycle gets completed in time.
- Involved as a Lead Generator for the process.
- Getting benefits from the U.S Insurance on behalf of the providers.

Achievements:

- Consistently appreciated by the Onsite Project Manager/Team Lead for efficiently providing quick solutions for issues and managing quick turnaround time for development tasks.
- Consistently providing on an average of 140% - 150% production per day.

Skills:

- Intermediate in Microsoft Word, Excel & PowerPoint.
- Typing Speed : 43 WPM
- Basic HTML & CSS
- Basic Java

Extra-Curricular Activities:

- Attended a workshop in Patrician College on the topic “Web Designing”.
- Certification in “FUNDAMENTALS OF DIGITAL MARKETING” from **GOOGLE**.
- Certification in “FUNDAMENTALS OF CYBERSECURITY ARCHITECTURE” from **CYBRARY**

Personal Information:

Date of Birth	: 10-07-1996
Gender	: Male
Marital Status	: Single
Nationality	: Indian
Visa Type	: Visiting 90 Days (March 30)
Passport No	: U3152441
Languages Known	: English, Malayalam and Tamil

Declaration:

I hereby declare that the details furnished above are correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date :

Signature

Place :

[DEEPURAJ.G.R]