



Saeed Ghadban

IT Support - Customer Service

Contact

Abu Dhabi - UAE
+97155 3313308
saeed.ghadban@gmail.com

About Me

Date of Birth: 06-01-1999
Nationality: Palestinian
Visa: Available - Transferable
Driving License: Available
Marital Status: Single
Languages: Arabic , English

Skills

Microsoft Office



Photoshop UI Designing



Computer Programming



PC Usage / Troubleshoot



Microsoft Visio



Cisco Packet Tracer



Objective

To be an asset to the company and obtain responsible position that would enhance my capabilities for the development and success of the company.

Education

2017
|
NOW

Abu Dhabi University
BSC.COMPUTER ENGINEERING

2016

Al Nahda National School
High School Diploma

Certificates

IELTS

SAT I

ICDL

CCNA

Under Progress

Work Experience



IT SUPPORT
Smart Galaxy FZE, Dubai

Dec 2016 - June 2017

Troubleshoot PC's, Laptops, Tablets and Mobile Phones
Prepare software on downloading terminal.
Checking & Updating Mobile Phones to ensure its working properly.
Organizing delivery to ensure meeting of the deadline.



Customer Service
Vibes Events, Abu Dhabi

Mar 2017 - Mar 2020

Troubleshoot PC's, Laptops, Tablets and Mobile Phones
Prepare software on downloading terminal.
Checking & Updating Mobile Phones to ensure its working properly.
Organizing delivery to ensure meeting of the deadline.

Work Experience



Network Support
Acrobat Systems, Abu Dhabi

Feb 2020 - July 2020

Fixing Microwave Link and Prepare it for usage.

Pulling cables from main station to destination through man holes.

Pulling 150 UTP cables and terminating them / fixing them in faceplates.

Fixing Patch Panels / Switches / Routers / Patch Panels / Servers in the server rack.

Fixing PC's on desks and ensuring it works properly.