

CURRICULUM VITAE



KIBIRIGE FAIZO

E-Mail:

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Date of birth:

02/04/1994

Mobile:

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Personal Data:

Nationality: Ugandan

Visa Status:

EMPLOYMENT VISA

*Languages: English and
luganda*

Availability: immediately

POSITION: STEWARD SUPERVISOR PROFILE

Am a very dedicated, hardworking and a quick learner person looking for an opportunity with the desire to utilize to the fullest my potential and acquire more experience for the benefit of the organization, grow personally, and become an expert in a team oriented environment that is dynamic.

PERSONAL ATTRIBUTES

- ❖ Positive team player with an outstanding work ethic, flexible and dependable
- ❖ Easy adaptation to new activities and eager for new challenges.
- ❖ Proven ability to learn quickly, able to prioritize work to meet deadlines.
- ❖ Courteous and considerate
- ❖ Consistent to duty
- ❖ Trustworthy, friendly and approachable
- ❖ Well regarded for, written and oral communication skills
- ❖ Good customer service and sales

WORK EXPERIENCE 4 YEARS IN UAE

1. COMPANY: AL NAJMA AL FAREEDA GROUP LLC DUBAI

2. COMPANY: WHERE EVER TECHNICAL CLEANING SERVICES L.L.C)

POSITION : HOUSEKEEPING DEPT

Duties and responsibilities

- ❖ Cleaning and sanitizing
- ❖ Ensuring that clients is satisfied all the time in my working area
- ❖ Organizing area and ensuring that they clean area provided
- ❖ Doing all the necessary work and make sure no mistakes are done
- ❖ Keeping environment clean at all times
- ❖ Prevent any possible arms and dangers at work place

3 COMPANY. ROTANA JUMERIAH : STEWARDING DEPT.

The core responsibilities of this role include;

- ❖ Present and keep company products kitchen machines clean
- ❖ Handling prequalification documents, orders, invoices for stewarding
- ❖ Establishing relationships with other department in hotel
- ❖ Sending emails and messages concerning stewarding department
- ❖ Carrying out research on how to improve steward position
- ❖ Ensuring safety and cleanliness of the kitchen floors and walls
- ❖ Highlighting promotional areas in the kitchen
- ❖ Assisting chefs in order to help them find what they need
- ❖ Ensuring steward stocks are maintained and clean
- ❖ Cleaning food stores and equipments used in kitchen
- ❖ Cleaning disfecting and sanitizing all the assets in the kitchen

Professional skills

**Communication
Skills/strategy
Front Office
Sales and Marketing
Customer care
Hospitality**

Personal skills

- ❖ Excellent verbal and written communication skills
- ❖ Good sales and customer service skills
- ❖ Team work
- ❖ Strong interpersonal skills

- ❖ Making duty schedule for steward department
- ❖ Handling guests complaints where necessary
- ❖ Reordering when required
- ❖ Monitoring all food storage ,machines temperatures levels
- ❖ Monitor and clean at all time to avoid food prison
- ❖ Ensuring good safety use of steward chemicals

AREAS OF EXPERTISE

- ❖ Customer care and sales
- ❖ Computer skills (excellent)
- ❖ Hygiene
- ❖ Welcoming customers(greeting)
- ❖ Eye contact(smiling)
- ❖ Identifying customer and colleagues needs

EDUCATION QUALIFICATIONS

Bachelor degree business administration

- ❖ Uganda Advanced Certificate of Education. High school certificate– UACE
- ❖ Uganda certificate of Education. high school- UCE

CERTIFICATE OWNED

I have a certificate in Dubai food safety catering level 2
I have a certificate in Rotana Achievement cross training as supervisor
I have a certificate in Dubai Emergency First Aider
I have a certificate in Rotana development knowledge

All certificate copies are available if needed

DECLARATION

I declare that the above information is complete and true to the best of my knowledge and assuring that I shall discharge my duties to the fullest satisfaction

KIBIRIGE FAIZO

