CURRICULUM VITAE

Name   : **Mahmoud Mustafa Masoud Eid**
Mobile   : **(+971) 0561254061/0506345529**
E-Mail   : **mahmoudeid1991@hotmail.com**
Experience: 7 years

POSITION:

- IT Engineer
- Network Support Engineer
- Technical Support Engineer
- IT Systems Administration
- Network Designer

OBJECTIVE:

A highly competent, motivated and enthusiastic IT Engineer with experience of working as a part of team in a busy office environment. Well organized and proactive in providing timely, efficient, and accurate administrative support to office managers and work colleagues. Approachable, well presented and able to establish good working relationships with a range of different people. Possessing a proven ability to generate innovative ideas and solutions to problems and also to manage, co-ordinate, and supervise a group of Subordinates that provide the administrative support functions to an organization. In addition to providing direct supervision that includes conducting performance evaluations, the incumbent will be expected to advise on administrative matters to senior management, carry out special assignments for senior staff, identify problem areas, determine solutions and implement changes.

CAREER SUMMARY:

As having 7 years of experience of computer & network Construction as an IT Engineer. Working in infrastructure companies involved with roads, buildings & infrastructure projects in UAE. Having the capability to work under the pressure and tight construction schedule. Major personal strengths include excellent leadership, competence, flexible and team-oriented.

PROFESSIONAL QUALIFICATION

- 2009-2013 : AL-QUDS Open University-Tulkarm Information Technology & Communications, ICT
- 2007-2009 : Tulkarm Secondary Industrial School TSIS

COMPUTER AND LANGUAGE SKILLS

Programming languages	Pascal, C++, HTML, CSS
Operating Systems:	Windows 95 UP TO 10 windows Server 2003 UP TO 2012 Server ,Linux Red Hat, Ubuntu
Office & Collaboration	MS Office (2010, 2013, and 365) , Adobe Pro
Database	ACCESS
Computing devices:	Desktops, Laptops and Tablets - Dell, HP, MacBook's, Lenovo.
Mobile Devices	Blackberry, IOS Devices, Android and Windows Devices, Thin/Zero Client.

Design	Auto CAD - Landscape Design , Adobe Photoshop, Wondershare Filmora
Pbx Telephone System	Pbx Telephone networking systems, Creating network and make Telephone system work. NES AND PANASONIC from A TO Z
Network	Fiber Optical network, CAT5 and CAT6 network cable and device, CCNA. MCSE. from A TO Z
Monitoring	IP Network Camera, Wi-Fi Security Camera, CCTV Security Camera Creating network and make monitoring system work from A TO Z
Printers and Scanners	HP , Fujitsu, Canon, Xerox, RICHO, KONICA
Languages	Arabic : Fluent, English : Fluent

TRAINING ANDCERTIFICATES

- Certificate "Maintenance & Networking (CCNA) "the certificate was given in Al Najah University in Hisham Hejjawi College - Nablus –Palestine, 2014 .
- Certificate in Oracle Databases "SQL+ PL SQL" and Oracle developer Been authenticated form
- the center of Royal Academy –Tulkarem, 2014.
- Certificate in programming PIC Microcontroller by program "Flowcode + Visual Basic "Granted
- by Engineering Technical center for vocational training and Academic in Tulkarem, 2014.
- Certificate in designing web pages through the use of programming languages (css3, Html).
- Certificate in php programming language for dynamically build web.

KEY QUALIFICATIONS

- Networking and Internet, Computer Maintenance and Troubleshooting.
- Excellent communication Skills.
- Fast ability to learn new Technologies.
- Hard worker, self-motivated, Self-developing, Ambitious.
- Troubleshooting and maintenance of Networks.
- Producing technical reports, manuals and presentation.

PROJECTSHANDLED

1. **Etihad Rail Project - Stage 2 - Package 2B.**
2. **Construction of Internal Roads & Infrastructure Works in Al Shawamekh Area for Sectors (12,7), Abu-Dhabi, UAE**
3. **ADNOC Refining Crude Flexibility Project – Ruwais, Abu-Dhabi**
4. **Construction of Internal Roads and Infrastructure of 354 Residential Plots in Shakhbout City**
5. **Construction of Extending Sheikh Zayed Bin Sultan Street at Umm Lafina Island to connect Al-Reem Isalnd – Contract 1, Contract No. PD/CA/BPS/SP/R878/P231-2015-DMAT/17/138**
6. **Ruwais Housing Complex Expansion Phase IV, Construction of Infrastructure Works- Package 1, Infrastructure**
7. **The Development of South Shamkha Infrastructure at Abu Dhabi, Lot- 1, Construction, Completion & Maintenance ofSouth Shamkha**
8. **New Abu-Dhabi – Dubai Road, Package A**

DUTIES & RESPONSIBLITIES

- Build network from the beginning to end.
- Support, Monitoring, Maintenance, Upgrade, New installations and Troubleshooting on the networks.
- Build and programming telephone system (NEC, Panasonic).
- Troubleshooting and maintenance of all the problems in Photocopy machine like (RICHO, CANNON, HP, KONICA, XEROX)
- Troubleshooting all the problems in Computers, Laptops, CCTV, Finger print machine and telephone.
- Install, configure and operate simple routed LAN.
- Installing Operating System and Application Software.
- Enforce security policies and keep environment up to the company standard.
- TCP/IP & other protocol suites, examines trusts in a forest, convert domains from mixed mode to native mode, perform global group nesting, delegation of OU authority & Implementation.
- Troubleshooting and supporting multiple OS (Microsoft Windows 2003 server, 2008 server, Windows 7, Vista and Microsoft Windows XP Professional + application software like Exchange Server 2010 and ISA Server 2006) and hardware environments.
- Administering Exchange user for inter communication as well as external profiles.
- Manages network operations to include: troubleshooting connectivity problems; installing & maintaining routers, and switches; adding/terminating users; assigning rights and access;

resetting passwords. Establishing e-mail addresses; assessing and reporting operational status; performing backups and restores; etc. Performs routine preventive maintenance on hardware and software.

- Install, configure, and maintain production servers, backup servers, file servers, RAS servers, Ethernet networks, network cabling, and other related equipment, devices, and systems.
- Plan and implement network security, including building firewalls, applying managing host security, file permissions, backup and disaster recovery plans, file system integrity, and adding and deleting users.
- Troubleshoot networks, systems, and applications to identify and correct malfunctions and other operational difficulties.
- Monitor network performance, and to determine where changes will need to be made in the future
- Document network problems and resolutions for future reference.

3. AL-QUDS Open University-Tulkarm

  Worked as an IT Engineer for 6

  months

   Solve networking problem

   Technical Support for computer devices in the university

   Troubleshoot and fix all the problems for the devices

PERSONEL DETAILS

           D.O.B : 24-Jan-1991
           Place   : UAE, ABU-DHABI
           Married   : SINGLE
           Passport No. : T466176
           Nationality   : Jordanian
           Visa status   : RESIDENT VISA

Declaration

I hereby declare that all statements made above are true and correct to the best of my

knowledge. Place: U.A.E   **Mahmoud Mustafa Masoud Eid**