

Anil Kottarathil

Food & Beverage Manager

Hospitality professional with 13 years of extensive experience in the field of Hotels and Aviation industry.



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WORK EXPERIENCE

Food & Beverage Manager Etihad Airways

11/2014 - 11/2020

Abu Dhabi

Achievements/Tasks

- Overall in charge for the Guest experience in flight and Airport lounges.
- Ensuring and providing flawless, guest service experiences..
- Accomplishes financial objectives by forecasting requirements, scheduling expenditures, analyzing variances and initiating corrective actions.
- Analyzing customer feedback and providing strategic direction to continuously improve the guest services.
- Overlook staff Training, Manager appraisals, Stocks, cleaning records, P&L reports and maintenance log.

Outlet Manager RIXOS Palm Jumeirah

08/2013 - 10/2014

Dubai

Achievements/Tasks

- Assist & support the management to achieve maximum revenue & profit.
- Ensure all associates adhere and support the quality management system and SOP.
- Recruitment, staff appraisals, inventory, time attendance (OASYS), cleaning records, monthly P&L reports and maintenance log.

Assistant Outlet Manager JUMEIRAH at Etihad towers

06/2010 - 08/2013

Abu Dhabi

Achievements/Tasks

- Conducts daily briefings, team meetings and trainings as directed by the management.
- Ensures that all colleagues adhere to all food hygiene regulations and procedures.
- Responsible for monthly P&L reports.

Outlet Head waiter ONE & ONLY Royal Mirage

06/2008 - 05/2010

Dubai

Achievements/Tasks

- Assist the Team Manager and team members in daily operations.
- Delivering an exceptional service to our valuable guests.

F&B Associate LEELA PALACE - KEMPINSKI

11/2007 - 04/2008

Bangalore

SKILLS

Menu Engineering

High volume

Service standards

Scheduling

Sales planning

CERTIFICATES

Behavior Based Interviewing (More than a Gut feeling) (11/2012 - Present)

EDUCATION

Bachelors Degree

Oriental School of Hotel management

06/2005 - 03/2008

India

Courses

- Bachelors in Hotel management and Catering science.

Distant Diploma

American Hotel & Lodging Educational Institute

10/2005 - 10/2007

India

Courses

- International Hospitality Science

INTERESTS

Photography

LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency

Malayalam

Native or Bilingual Proficiency

ADDITIONAL INFORMATION

UAE Light vehicle license