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ARSHAD KHAN AFRIDI   Contact: +91 7676740720

OBJECTIVE

An enthusiastic undergraduate student looking forward to an opportunity for working in a dynamic, challenging environment where I can utilize my skills for developing my career and for the growth of the organization.

A BRIEF OVERVIEW

- A budding professional with conceptual knowledge in C.
- Effective communicator with excellent relationship building and interpersonal skills; possesses a flexible and detailed and oriented attitude with strong analytical and problem-solving organizational building ability.
- Got good experience in managing and handling issues and tasks during our start – up company.

ACADEMICS

Bachelor of Engineering. (**2017 Pass out**)	Jawaharlal National College Of Engineering, Shivamogga. (Information Science and Engineering)	Visvesvaraya Technological University, Belagavi	52.16%
Pre-University Course	Pace ultra-modern PU college Tyavarechatnahalli, Shivamogga.	Karnataka state PU Board	75.33%
Secondary Schooling	Loyola English Medium High school Shivamogga	Karnataka State SSLC Board	84.8%

TECHNICAL KNOWLEDGE PURVIEW

- Programming language: Basic JAVA, Basic SQL (MySQL) and basic HTML.
- Applications   :   Microsoft Office (PowerPoint, Excel, Word), Salesforce, JIRA.
- Area of interest   :   Design and Analysis of Algorithms, Development, Business
  Management.

- OS   :   Windows, Mac and Linux.
- Project   :   Diabetic retinopathy using eye image detection.

CO-CURRICULAR ACTIVITIES

- Certified with best class representative award.
- Won 1st place in cricket organized by INSIGHT.
- Played three times state level handball competition.

Experience:

- **2017 - 2018**
  - Started our own startup company with 2 others called "Thynkryt Innovations" in Shivamogga, Karnataka, IN where we delivered Paid projects and technical courses.
  - We used to create projects to sell in colleges and offered Advanced paid Programming courses. I was handling the Business management and Advertising part of our company including developing projects.

- **2019 - Present**
  - Joined DXC Technology as Assistant - Business process Service on January 17th, 2019, where we process Insurance projects of London Market. We work on project called XIS (Xchanging Insurance service) where we process the confidential Client's Documents regarding the accounts part and handle the transaction between clients and Underwriters (ILU and LIRMA market).
  - I am officially training 2 of the trainees and I have accredited as Trainer.
  - I have won 3 Spot awards for my excellence contribution in this Company.
  - I have been managing the Workbasket and allocate cases to technicians, track their workload and reallocate cases with my team. And I had the Team basket access.
  - I had the overall quality managed of around 98% of accuracy which is the Team's highest, Qualified for PMS for all months since accredited as technician (PMS qualification directly affects our Promotions and accolades).
  - I had the Productivity of more than 150% on an average each month (which is also the main criteria for Promotions and accolades) and have highest recorded single day target of 275 whereas the daily target is 35 for each technician.
    Tools: POSH, Pegarules (workbasket), Insurance Portal tracker.

Other Requirements fulfilled

- During the startup company, I have experience of managing our team and the clients where we delivered the Client's requirement-based projects.
- During my term in DXC technology, I have been leading daily buzz meetings, have shown excellent communication skills during my interactions with Onshore teams and Brokers and Underwriters from London Markets.

- Have learned the Salesforce tool.
- I was managing all the Tasks, issue handling, workloads manually from Advanced Excel, now learned JIRA scrum.
- Have Excellent knowledge in Insurance and Banking as this was our basis in DXC technology.
- Have good knowledge in algorithms and I can implement Realtime requirements into a fully-fledged plan very well.

PERSONAL DETAILS

- Date of birth   : 04th July 1995
- Languages known : English(Proficient and can learn the accents), Kannada, Hindi, Urdu

    (Excellent, as these are the Mother tongue).

- Address   : s/o Ayub Khan Afridi,
    behind KEB Circle, Tirupalaiah street, mehdi nagar, Shivamogga
    Pin : 577201

PERSONAL INTERESTS

- Travelling to new places and learning cultures.
- Reading Novels.
- Games (Cricket, Chess, Football)
- Music

Declaration:

I do hereby declare that the above given statements are true and correct to the best of my knowledge.

Date: 15/05/2021

Place: Shivamogga   Arshad Khan Afridi