# Mohammed Anzil
## Desktop Supporter

IT Assistant diagnose computer problems, monitor computer processing systems, install software and perform tests on computer equipment and programs.

## Work experience

**Desktop suppoter** Datapoint computer technologies Malappuram, Kerala, India / Since September 2017

## Technical skills

> Identifying issues, Repairing problems, Updating systems and Documenting system.
> Installing new and upgraded hardware and software.
> Troubleshooting computers and Basic networks.
> Installing, Configuring and Administering of Windows client operatingsystems.
> Server Applications:-
  > Basic knowledge of ADS, DNS, DHCP, and IIS on windows Server.
  > Installing, Basic Configuring and Administering of   Windows 2008/2012 server.
> Networks:-
  > TCP/IP configuration, smooth running internet,   maintenance.
  > Networking in domain environment, & troubleshooting Hardware
  > Hardware installation, maintenance & troubleshooting.
  > Configuring & Troubleshooting LAN, CAN, basic WAN.
  > Basic IP Routing, (RIP, EIGRP, OSPF, Static & Default

## Roles and Responsibilities

> Assembling, Hardware up gradation & troubleshooting of various types of desktops & laptops.
> Installation of operating systems (Microsoft Windows, Linux).
> Windows maintenance, dual booting, upgrade & update the windows.
> Mail Clients configuration backup &Troubleshooting (MS Outlook).
> Software troubleshooting update and patch installation.
> Antivirus update & virus protection.
> Installation, various ADSL modems and troubleshooting.
> Installation, troubleshooting of various of Printers & Scanners.
> Configuring LAN & Networking troubleshooting.
> TCP /IP configuration, Internet maintenance.
> Network cabling and Patching.
> User data backup & restore.
> CCTV installation and maintenance.
> Basic POS software knowledge.

## Education

**Plus two** P.h.s.s Higher Secondary Board Of Kerala Malappuram, Kerala, India / From June 2012 to March 2014

**Diploma in Computer Hardware and Networking** knewnet Bangalore,India / From August 2015 to August 2017

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📍 Madari Puthuveettil (H) Mudikkode. Pandallur (PO). Malappuram (District). Kerala (State). INDIA . PIN : 676521

📅 Date of birth 17/11/1994

🏳 Indian

🪪 2 wheeler, four wheeler

🚗 Personal vehicle

📞 9995201595

👥 Single

## Languages

**English**

**Malayalam**

**Hindi**

## Assets

**punctuality**

**Hardworking**

**Responsibility**

## Interests

**Watching technical videos**

**Reading Books**

## Travel

**UAE**