

Jayalekshmi S.

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CAREER OBJECTIVE

Desire a position where I can leverage my technical skills, leadership skills and can be part of a team that works in a challenging environment.

PROFILE & PROFICIENCY

- 10 years of total IT experience.
- 10 years of experience in **C#, ASP.Net, SQL Classic ASP, VB and Oracle**
- Project experience in **Python and Machine Learning**
- Pursuing AWS course
- Experience in Retail and Insurance Domains.
- Experience in handling critical situations and exceptions.
- Provide support to ongoing application, production support which includes system maintenance, process fixes, enhancements etc.
- Responsible for the development, maintenance and support phase of the project.
- Analyzing and modified the existing C#, ASP.Net, Classic ASP programs according to the business requirement.
- Developed Macro tools for helping the business in making their work simpler.
- Maintained the batch stream with in SLA by fixing the job issues promptly.
- Active and independent participation in technical conference calls in resolving production issues.
- Notified and got appreciated by managers for being Interactive with business partners and taking the ownership in giving permanent fix for the production issues.
- Mentoring new joiners and team members.

SKILL SET PROFICIENCY

Programming Language : **C#, ASP.Net, Classic ASP, VB, Python and Machine Learning**

Tools : SQL Developer, Visual Studio, VB6, Spyder, Service Now

Database Packages : **SQL, Oracle**

Cloud Technology : **AWS**

WORK EXPERIENCE

- ✦ **Allianz Technologies**, Trivandrum : April 2016 – Present (5.4 Years) Role :System Specialist.
- ✦ **Uroleaf Technologies**, Trivandrum : May 2013 – Aug 2014 (1.3 Years)
Role : Software Developer
- ✦ **Tsunami Software Solutions**, Trivandrum : Nov 2011 – Dec 2012 (1.2 Years) Role : Software Developer

PROJECT DETAILS

✦ Senior Software Engineer at Allianz.

Commercial and Engineering applications are developed for underwriters to create, amend and renew the commerce and engineering insurance policies.

Customer	Allianz Technology
Project	Commercial, Engineering, Applications Maintenance and Enhancement
Team Size	5
Period	June 2016 - Till Date
Role	Primary owner of the Team and all Applications
Technology	Oracle, C#, ASP.Net, Classic ASP, VB, VB6
Classic ASP, Oracle, C#, ASP.Net and VB Support Experience	Root Cause Analysis, Debugging, Small Tasks

Responsibilities:

- ✦ Involved in analysis, code changes and Unit testing of code changes.
- ✦ Handling application without any dependencies.
- ✦ Analyzing existing code and fix the issues.
- ✦ Take ownership of incidents raised in the service now and resolve the issue within the SLA
- ✦ Reducing the overall call count by implementing process fixes
- ✦ Develop knowledge base systems and documents for recording the analysis details for reference purposes
- ✦ Take callouts for Engineering applications
- ✦ KT to new team member and training them in application.

† **Software Developer at Uroleaf Technologies.**

Project deals with a website that track the transfer of packages (certificates) from on office to another. The certificates are for getting approval from different Government Organization.

Customer	Urogulf
Project	Tracking System
Team Size	5
Period	May 2013 - August 2014
Role	Software developer and support
Technology	ASP.Net, MS SQL

ACADEMIC QUALIFICATIONS

- **B.TECH 64% - CUSAT University (2007-2011)**
- **Certifications**
 - **Engineering with Python From ICFOSS**
 - **.Net Technologies From CDAC**
 - **Participation Certificate for Machine Learning through FOSS From ICFOSS**
 - **Pursuing AWS Solution Architect Course**

PERSONAL DETAILS

- **Father's Name** : Jayachandran S.
- **Permanent Address** : Kallaravilakathu Veedu,
T.C. 15/1629,
Minchin Road, Thycaud P.O,
Pin: 695014
Trivandrum, Kerala
- **Current Address** : Flat No. 1D, Becon Green Lillies,
Vettamukku,
Pin : 695006
Trivandrum, Kerala
- **DOB** : 22/04/1989
- **Mobile Number** : +91-8848223426
- **Marital status** : Married
- **Languages** : English and Malayalam

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Jayalekshmi S.