



Kemigisa Naume

Alain- Abu Dhabi UAE
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Objective

I am a strong team player who prides myself on my ability to motivate teams to successfully achieve targets and driving value in an organization along with an ease and ability to socialize with people at all levels. People that know me would describe me as an energetic person along with the ability to maintain composure with a positive attitude who enjoys working under any fast-paced and demanding circumstances and always delivering exceptional service.

Experience

- **Lugogo enterprises kampala** 2013-June - 2015- March
Sales associate.
 - Have the ability to read customer current emotional status.
 - Listen to guest complaints. Rectify wrong doings. Inform Operations Manager of all complaints.
 - Provide advice, information and assistance to all callers and attempts to solve all inquiries on the first contact with the caller.
 - Apply professional and courteous manner at all times especially when identify customer complaint.
 - Approaches guests with warm smile confidence, efficient, faster and serve with flair.
 - Ability to Communicate clearly as a voice of the company to the customers to avoid disappointments and frustrations.
- **Asker security services** Dec- 2017 - May- 2020
Bank security
I was providing security to the company clients, protecting people, property and information at Equity Bank Main Branch Kampala Uganda.
- **Private program.** Nov-2020 - to date
Assistant teacher/house helper.
Teaching clients children basic English lessons, coachings and helping them on their home work assignments.

Education

- **Mpanga Secondary School.** 2014
Certificate of Education(U.C.E)
Passed

Skills

- - Communicating effectively and professionally and Can work at asustained pace and produce quality work.
- -Customer service experience in aretail environment and able to engage and speak to the guests effectively.
- Customer Care, ▶ Marketing technics, ▶ Packaging, ▶ Ms Office(basic) adobe.

Language

- Fluent in English
- Basic Arabic

Reference

- **Mujungu Richard - "Securiguard middle east "**
Site security supervisor
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