











**Objective**

Seeking innovative and challenging career as an IT Professional & IT Support Engineer in a professionally managed and dynamic organization which enables me to utilize my analytical abilities through working in a participative work environment and provide opportunities for development and responsibilities to contribute towards organization

**Personal Profile**

Date of Birth : 14.03.1990 Marital Status : Single

Nationality

: Indian

Passport No : J3830570

**Languages**

English

95%

Malayalam

95%

Hindi

75%

**Get In Touch**

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ADARSH SHANKARANPATH

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IT OFFICER CUM SYSTEM ENGINEER

Profile Summary

UAE-Abu Dhabi

* Worked as an IT Professional & IT Support Engineer with reputed companies
* Professionally qualified with Bachelor degree in E-Commerce
* Professionally qualified with Diploma in IT Infrastructure Management
* Possess sound knowledge & skills in Computer Networking and Hardware
* Research and identify solutions to software and hardware issues
* Diagnose and troubleshoot technical issues, including account setup and network configuration
* Hands-on experience with Windows/Linux/Mac OS environments
* Ability to diagnose and troubleshoot basic technical issues
* Ability to provide step-by-step technical help, both written & verbal
* Adaptable to any kind of situation
* Organized and capable of effectively setting priorities to accomplish tasks with stipulated deadline
* Young, energetic, enthusiastic and self-motivated individual
* Can work systematically and bring additional professionalism to the business
* Excellent interpersonal and communication skills
* Can work under pressure and meet deadlines

Experience

Jan.25.2021 to Still **IT SYSTEM OFFICER**

Dr Firas Dental and Orthodontic Center Abu Dhabi June.10.2019 to 2021 **IT OFFICER**

Company International Royal Medical Center Abu Dhabi May.05.2017 to 2019 **IT OFFICER CUM SYSTEM ENGINEER**

Company Crown Middle East General Trading Est., Abu Dhabi, UAE. July.12.2015 to 2017 **System Administrator**

Company Neon Classic General Trading L.L.C, UAE. Jan.11.2011 to 2014 **Desktop Support Engineer**

Company Sky Seven Group

Computer Skills

* Good knowledge of Microsoft Office Applications
* Hardware and Networking (A+, N+)
* Microsoft Certified Solution Expert (MCSE)
* Cisco

Certified

Network

Associate (CCNA)

ü

Red Hat Certified

(RHCE)

Engineer

* Check Point Certified Security

Administrator

* Cisco Certified Network Professional (CCNP)
* Information Technology Infrastructure Library (ITIL)
* Basics of Programming Languages VB, SQL.HTML
* Tally. ERP 9

**Area Of Interest**

* IT Manager
* CISO &CCSO
* Desktop Support
* System Administration
* IT Sales & Support

**Declaration**

Taking the above mentioned which

are correct to the best of my knowledge, if I am given a chance to serve in your esteemed organization, I assure my best service at all times

and at all levels

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Education

2006-2008 ▶ **Diploma in Global Infrastructural Management Specialist (GIMS)** IT Hardware and Networking

Indian Institute of Hardware Technology Karnataka (District), Bangalore, India

2009-2012 ▶ **Engineering Diploma in Computer Science**

Indian Institute of Engineers

Valid UAE Driving License

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| --- | --- |
| License Number : | 2436246 |
| Issue Date : | 05-03-2020 |
| Expiry Date : | 04-03-2025 |

Work History

* Track computer system issues through to resolution, within agreed time limits
* ADHICS IT policy and Implementation
* Malafi Configuration and Implementation
* Overseeing identity and access management
* Manage the IT security team
* Ensure compliance with government regulations

Create the strategy behind, and design of, information security systems

* Conduct security awareness training for employees
* Microsoft 365 and Azure Configuration and installation
* Microsoft server 2012.r2,2016 and 2019 configuration and installation
* Follow up with clients to ensure their IT systems are fully functional after troubleshooting
* Prepare accurate and timely reports, website design and updating
* Document technical knowledge in the form of notes and manuals
* Phone Avaya and 3cx and other management and configuration
* Fortinet Firewall configuration and policies
* System and Network troubleshooting and configurations
* Supervising daily operations of network and server infrastructure

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* Aligning IT infrastructure with current and future business requirements and goals
* Managing IT budgets, forecast, handling cash flow and enforcing cost-effectiveness
* Evaluating risk, developing network recovery and backup processes
* Assessing and purchasing new and replacement hardware
* Assuring that IT activities are within the limits of applicable laws, codes and regulations
* Testing, troubleshooting and adjusting information systems to operate effectively
* Implementing security of the network, data and its storage and communication system