



# Roshni Banerjee

## PROJECT MANAGER - TRANSFORMATION MANAGEMENT

Result-oriented **PMP, SAFe 5 Agile & CSM** certified Project Manager, targeting **Managerial** or **Senior Managerial** assignments in **Program Management, Project Management, Agile, Scrum Master** or **Delivery Management** with an organization of high repute; preferably in **Dubai**

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### CORE COMPETENCIES

Program/Project Management

Agile, Waterfall & Scrum Methodologies

Global Delivery Management

Solution Architecture

Business Process Re-Engineering

Change Management, Process Improvements

Product Strategy

Project Roadmaps, Policies, Processes & Frameworks

Cost, Budget & Resource Optimization



### IT SKILLS

- *Languages:* C, C++, Java, SQL, Python, R
- *Oracle:* 9i, 10g and 11g
- *Informatica:* Power Center 8.1, 9.1, Power Exchange
- *Operating Systems:* Windows, Linux
- *Scheduling:* Tivoli



### CERTIFICATIONS

- PMI – PMP
- CSM
- SAFe 5 Agilist
- Big Data & Data Science Technologies – Currently Pursuing
- JAVA & ASP.NET (with C#) from Ardent Collaborations Private Limited
- ITIL Fundamental Foundation Level
- Essential Management Skills – IBMI
- NIIT Certification for Oracle 10g, C++



### RESEARCH & PUBLICATION

**Research Paper: Algorithmic Treatment of Shortest Path Problem in a Planar Polygonal Area**  
- Approved by IC3A (associated with IEEE); presented in the IC3A seminar in January 2012;  
**Published in the Book on Seminar Researches by TATA Mc Graw Hill Publications**



### PROFILE SUMMARY

- Enterprising leader with an analytical bent of mind offering a proven history of success by **supervising, planning & managing** multifaceted projects and complex dependencies; chronicled success with **more than 12 years of extensive international experience (India & UAE)** in **Program/Project Management, Technical Development & Delivery Management, Daily Scrum, Change Management, Release and Risk Management** across the Banking & Finance domains
- Strategic Business Transformer leading / consulting solutions for **Change Management or Business Transformation** projects through maintaining effective relationships with business stakeholders
- Championed project management disciplines such as Agile, Scrum and Waterfall with expertise in managing end-to-end delivery/ program/ project planning & implementation from scope management, to activity sequencing, effort & cost estimation, risk analysis to quality management in line with the guidelines & norms
- Expertise in setting up **Processes, Transitions, Governance & SLAs**, directing business transformation initiatives and establishing processes for delivering high-quality solutions
- Strategist & implementer with expertise in managing multiple project delivery frameworks and new systems implementation for change management related activities within the specified time & cost parameters; **managed 60+ deliveries, coordinating from procurement to commission with 30+ diverse programs**
- Notable success & deep insight of **customer experience & retention**; showcased excellence in ensuring client delivery by identifying & addressing emerging issues, securing deployment of adequate resources, devising **program plans, risks, dependencies, issues & escalation matrices** to ensure scope, quality & schedule commitments are met and user-acceptance is achieved
- Proven record in working on enterprise class **Customer Data, Master Data Management systems, Data Warehouses, Pricing systems, Payment solutions, Billing Engine, Payments Hub, Customer Screening, Financial Recoveries** and other Metadata driven data processing capabilities
- Analytical, communicative, dedicated & versatile leader, enthusiastically meeting deadlines with innate skills in leading, training & monitoring high performing multi-cultural teams that excel in delivering business value with high morale & low attrition



### CAREER TIMELINE



### WORK EXPERIENCE

**Project Manager, Transformation Management | Finance House, Abu Dhabi, | Jun' 2022 - Present**

#### Key Result Areas:

- Managing an end to end tracking and delivery of projects, involved from the inception stage till the customer launch of the product; creating project charters and customized project plans per product
- Directing & undertaking **large-scale, complex programs** with a focus on technology transformation; verifying **project/program progress & outstanding issues** and ensuring the quality & timeliness of deliverables; defining standard practices and preparing weekly & monthly progress analysis using earned value method, various reports, review change & variation order
- Reporting progress, delays, concerns, achievements, highlights to management pertaining to projects owned



## EDUCATION

- **Masters in Computer Applications** from Techno India College of Technology, Kolkata in 2013 - A+ Grade
- **B.Sc. in Computer Applications** from Shri Shikshayatan College, Kolkata in 2011 - A Grade



## SOFT SKILLS

- Communication
- Collaboration
- Adaptability
- Business Acumen
- Planning
- Empathetic
- Resourceful
- Socially Aware
- Negotiation
- Critical Thinking



## VOLUNTEERING EXPERIENCES

- Charity Services with Barclays for physically challenged students
- Donation and Fund Raising Events for old-age homes and orphanages



## HOBBIES & INTERESTS

- Reading novels
- Cooking Innovative dishes and desserts



## PERSONAL DETAILS

**Date of Birth:** 2<sup>nd</sup> July 1989  
**Languages Known:** English, Hindi and Bengali  
**Address:** Abu Dhabi, UAE  
**Nationality:** Indian  
**Marital Status:** Married  
**Number of Dependents:** 1  
**Passport Status:** Active  
**VISA Type & Status:** Residential, Valid (UAE)  
**Driving License:** N/A

- Tracking of progress and milestones with regular meetings/calls with key stakeholders, as agreed as part of the Stakeholder Register; keeping stakeholders informed for information security, audit, compliance and other aspects of governance as pertaining to bespoke products/projects
- Ensuring due diligence during go-live or deployment and proper handover of duties after go-live
- Actively contributing to Transformation Management Office to optimize existing processes and ensure improved deliveries of projects across all subsidiaries of the organization
- Coordinating for **project KPIs** to determine accurate status of the project, making tactical decisions to allocate resources and assigning staff requirements to maintain project on target

### Project Manager | Larsen & Toubro Infotech, Mumbai, India | Mar' - Jun' 2022

#### Key Result Areas:

- Managed projects in Water Fall and Agile Methodologies (SCRUM, Continuous Delivery, and Iterative)
- Engaged in Product & Application Development, Enhancement and Production support Projects
- Experience in Technical project management, Client engagement & Delivery Management
- Defined and implemented software development methodology, strong processes and expertly understood and implemented client's business & project requirements

### Barclays, Pune, India | Feb' 2013 – Mar' 2022

#### Growth Path:

**AVP | Project Manager**

**Nov' 2017 – Mar' 2022**

**Technical Lead**

**Oct' 2015 - Nov' 2017**

**Senior Developer**

**Feb' 2013 – Oct' 2015**

#### Project Manager: Key Result Areas:

- Devised single delivery plan for numerous demands of diverse projects through effective planning, tracking and optimizing available resources
- Steered delivery & release management processes, change management protocols, frameworks and techniques over years of coordination for end to end deliveries
- Delivered projects by deploying **Waterfall & Agile methodology** including **Kanban and Scrum frameworks** to efficiently organize and finalize project tasks
- Worked with the team & focused on improving strengths including perceptible interpersonal skills, motivation, determination & focus while facilitating seamless deliveries

#### Technical Lead: Key Result Areas:

- Analyzed & refined requirements, led project design and monitored implementation for various projects, budgets, milestones and team performance
- Facilitated Scrum ceremonies entailing daily stand-ups, release planning, sprint planning, sprint reviews, retrospectives, Scrum of Scrum, backlog grooming sessions, using JIRA, creating tasks/bugs, managing the Scrum board and generated sprint reports
- Liaised with system architects, design analysts and others to assess business & industry requirements and devised technical solutions to diverse operational problems
- **Supervised a team of 9 members** that focused on implementing resolutions and updates
- Drafted & utilized reports to assist leadership with key decisions and surpassing of operational targets

#### Senior Developer: Key Result Areas:

- Led impact assessments & effort estimation as per the complexity of requirements, assessed the scope of activity required to deliver requested changes and delivered all agreed changes within time, quality and cost parameters
- Created high & low-level design documents for clarity of the team and programs; spearheaded efficient large-scale software deployments like testing features & correcting code
- Developed **Mapping, Mapplets, Workflows** and performed Unit Testing, supported other testing phases & produced live implementation artifacts, evaluated risks in production deliveries and monitored live issue fixes on priority basis business criticality
- Designed **ETL Code installations** for transitions from one data warehouse to another; interpreted data models for conversion into ETL diagrams & code and drafted & optimized In-Application SQL statements

#### Highlights:

- Successfully led **60+ deliveries**, coordinated from procurement to commission with 30+ diverse programs and strictly adhered to budget, schedule, quality and scope of requirements; managed **30+ internal personnel**, contractors & vendors to ensure compliance and timely deliveries
- Improved **Customer Data Integration System** by adding new features and optimizing the infrastructure



## PREVIOUS WORK EXPERIENCE

### Administrator/Facilitator | Shrutinandan, Kolkata, India | Jan' 2011 – Jan' 2013