## **Personal information**

Name: Manoucheca LOUIS

**Nationality:** HAITI

Current location: Dubai, UAE Date of birth: 11 / 08 / 1988 Visa status: Visit Visa Dubai

Marital status: Single

Email: manoucheca58@gmail.com

**Mobile:** +971 586 632158 +(509) 37 17 0735 whatsapp

Languages: Créole(Native); French (Fluent); English

(Speak, write)



## Personal background

Company name: GOELAND TRAVEL AGENCY (HAITI, Pétion-Ville)

2019-01 – 2021-12

Position: Customer

Service Responsibilities

- International tourist destinations coordination and full reservations, including full- service, low-cost airline reservations, transfers, tours and hotels in those destinations.
- Providing relevant information, brochures and publications (guides, local customs, maps, regulations, events etc) to travelers

Company name: NAPOLITANO TRAVEL SERVICE (HAITI, Port-au-Prince)

2012-09 - 2016-12

Position: Responsible for the Consulaire Section.

- Application for VISA forms for different countries.
- Planning and selling transportations, accommodations, insurance and other travel services
- Cooperating with clients to determine their needs and advising them appropriate destination, modes of transportations, travel dates, costs and accommodations

Company name: CHATELAIN TOURS (HAITI, Tabarre)

2012-05 – 2021-07 **Position: Intern** 

 Establishment of administrative support documents (attendance sheet, payroll, payment of invoices).

## **Professional education**

- 2022 February: "Air Cargo marketing basics" by Akademikka Training Institute in Dubai, Certificate of participation attested by Dubai knowledge and human development authority KHDA
- 2008-10 2010-08: DIPLOMATIC SECRETARIAL
   ANDC (Académie Nationale Diplomatique et Consulaire)
- 2011-01 2011-09: **MODERN SCHOOL**, Computerized Accounting, Seminar followed on Customer Service and Marketing, Leadership and Career Planning.
- 2011 ECCONOM (Ecole de Commerce et d'Industrie du Nouveau Millénaire)
   Stock and Logistic Management
- 2015: **QUICK LEARNING HAITI**, Project Management / and Personal Finance Management
- 2016: U.S DEPARTMENT OF STATE, Best Practice in Cyber –Processing on Online Visa Application

## **Professional skills**

- MS OFFICE SUITE: MS Word and Excel enabled data entry and feedback follw-up.
- MULTI TASKING; TIME MANAGEMENT; COMMUNICATION.