

Ranjith Ravindran

LinkedIn: www.linkedin.com/in/ranjithcr2

ranjithravindran.c@yahoo.com | +971 556673288 | DOB: 19/06/1992 | Dubai, UAE



Holding a Bachelor Degree in Electronics & Communication Engineering with 5 years of cross-cultural experience of Implementation & Management experience in IT Support, Project Management, Computer Networking, Service Delivery, and Systems Management, Preparation of Management reports, monitoring alert, and IT Asset Management.

Technical Skills:

- LAN/WAN Networking
- Cloud Computing
- Cisco Switch & Router
- Windows Server
- Network Monitor
- Active Directory
- Firewall
- CCTV Networking
- Python
- Linux
- Oracle Cloud
- NEC IP-PBX
- Microsoft 365
- G-Suite
- Azure
- Excel in Expert Level
- Data Analysis
- IT Infrastructure

Key Result Areas:

- Acted as single point of contact for overall Infrastructure involving installation, configuration of Active Directory, forecasting & upgrade of hardware & network equipment and network (switches, routers and firewall) management.
- Administering, optimizing and supporting internal LAN/WAN infrastructure consisting of Windows Active Directory.
- Centralizing supervision/management of the company's infrastructure devices.
- Recommending and implementing new hardware and software into the environment to increase efficiency.
- Analyzing and resolving network and server connectivity issues; supervising, designing and evaluation of all server systems according to measurement of process; supporting remote access using VPN connection.
- Assessing IT requirements and recommending solutions; providing high level cooperation and problem-solving with internal team and clients; maintaining risk assessment register on security threats, data, server, data transfer and providing yearly report to Management.
- Monitoring non-disruptive updates of operating systems and devices keeping in line with current IT practices.
- Ensuring minimum downtime for Business Critical Application services; securing remote access of Email and other applications for business purposes.

Work Experience

OnlineArablink.com – IT Coordinator/Support Engineer

Jan 2020 – till Present

- Commended for quickly resolving complex issues including system crashes, network slowdowns, connectivity problems, security breaches, virus infections and increase user productivity by ensuring fast turnaround time.
- Set up and provide the support to plan, coordinate, and implement the organization's information security.
- Set up and managed the active Directory in Windows server (creating new users, groups, creating group policy, applying group policy to a specific group or user, file server, network cabling, fixing RJ45 and following up shortcuts on cables among a network, ISA server installing, making profiles for every user, backup files on servers).
- Set up a static IP addresses/mapping network drives/ adding the network printer/Troubleshoot the client OS.
- Perform the backup operations and store the data in the NAS Lenovo Storage Device, G-Suite, Google Drive and external hard disk.
- Configure the interfaces of the firewall and define LAN, WAN for inbound and outbound traffic. Create the firewall rules for the data flow and create policies, rules and users in the Firewall NSA 250 - Sonic Wall – console.
- Managed and deployed to complete operations of networking include design, cable pulling, patch panel installation, crimping, rack designing and installation, structural cabling, networking configuration and testing of connection.

- G-Suite Administrator, Configuring the company's user emails, email groups, storage etc.
- Database Server Management. It includes the SQL services, scheduling of backup services and to kill the unprocessed queries.
- Set up the NEC-PABX system data show the basic setup of extensions, outgoing & incoming call services, night mode services and trunk setup.
- Set up, & monitor the IP and Analog CCTV camera and Time attendance machines.
- Supported for all IT related problems and Network issue in order to ensure the smooth operation.

Al Huraiz (Inside Dubai Airport) - Project Engineer/IT Support

Feb 2015 – Dec 2019

- Maintained computer networking, include WAN, LAN, firewall, network switch technologies and provided the support for Installing and configuring computer hardware, software, systems, networks, printers and scanners.
- Worked with a team to implement GPS tracking project aimed at effectively tracking the location and the speed of the vehicle inside the airport and implementation of voice free communication PDA project aimed at reducing overtime cost.
- Set up and managed the active Directory in Windows server (creating new users, groups, creating group policy, applying group policy to a specific group or user, file server, network cabling, fixing RJ45 and following up shortcuts on cables among a network, ISA server installing, making profiles for every user, backup files on servers).
- Managed and deployed to complete operations of networking include design, cable pulling, patch panel installation, crimping, rack designing and installation, structural cabling, networking configuration and testing of connection.
- Set up the company website and update the data's whenever it is required.
- Facilitated and managed the Access machines controls and biometric scanner installation and configuration
- Office 365 Administrator for the company's emails, Configure Outlook 2013 on all the employees' laptops and desktops.

Education:

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|---|------------------------|-----------------------------|
| • Engineering Degree in Electronics and Communication | May 2011 - Apr 2014 | - Calicut University, India |
| • Diploma In Electronics | July 2007 - April 2010 | - Technical Board of Kerala |
| • Data Analyst Nanodegree | Dec 2019 - April 2020 | - Udacity |
| • Predictive Analytics for Business Nanodegree | Mar 2020 - Aug 2020 | - Udacity |

Certification

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|--|---|
| ✓ CCNA - Cisco Certified Network Associate | ✓ Microsoft Certified Azure Fundamental |
| ✓ Juniper Networks Certified Associate | ✓ Microsoft Azure Cloud Architect Design |
| ✓ ICSI CNSS Certified Network Security Specialist | ✓ Oracle Cloud Operation Certified Associate |
| ✓ Google - Administration and IT Infrastructure Services | ✓ Oracle Cloud Certified Architect Associate |
| ✓ Scrum Foundation Professional Certificate (SFPC) | ✓ Oracle Cloud Certified Architect Professional |
| ✓ Zerto Certified Associate: Foundations 8.0 | ✓ Oracle Cloud Foundations Certified Associate |



Achievement

❖ Lifelong Learning Badge from CertiProf Professional

Earners with this particular badge have proven their unwavering commitment to lifelong learning, which is vitally important in today's ever-changing and expanding digitalized world. It also identifies the qualities of an open-minded, disciplined and constantly evolving mind, capable of using and contributing its knowledge to the development of a more equal and better world.

