




AKASH ASHOK KUMAR

22-12-1996 M

A highly disciplined and hard-working individual looking for a responsible position to gain good experience. Have relevant experience in Store Keeping and Customer Service.

 0097544813840

 akashmannar168@gmail.com

 Naif, United Arab Emirates

Permenant Address

Bhagavathi Vilasam, Niranam
P.O, Thiruvalla, Pathanamthitta,
Kerala, India.
Pin: 689621.

Passport No. S3411680

SKILLS

Customer Service

Teamwork

Communication

COMPUTER

Microsoft Excel ★★☆☆☆

Microsoft Word ★★☆☆☆

LANGUAGE

English

☒ Read ☒ Write ☒ Speak

Hindi

☒ Read ☒ Write ☒ Speak

Malayalam

☒ Read ☒ Write ☒ Speak

EXPERIENCE

CUSTOMER SERVICE EXECUTIVE

Cochin Central Mall – Cochin, Kerala, India
(07-06-2014 to 04-01-2015)

Role & Responsibility:

Resolved customer complaints and answered customers' questions regarding policies and procedures.

Empowered employees to independently resolve problems and disputes.

Improved staff performance through continuous monitoring and training updates.

STOREKEEPER

Aluminum industries limited – Switch Gear, Kerala, India
(04-06-2018 to 28-04-2021)

Role & Responsibility:

Keep a record of sales and restock the store accordingly.

Ensure that the store is kept clean and organized.

Perform other stock-related duties, including returning, packing, pricing, and labeling supplies.

Plan promotional campaigns for new products.

ATTENDER

District Hospital – Kozhenchery, Kerala, India
(13-05-2021 to 15-06-2021)

Role & Responsibility:

Supporting the patients in Surveillance

Assisting hospital staff

Getting medicines and food to the people who are quarantined at the hospital

EDUCATION

SSLC

State Board of Kerala
(2012)

HSC

State Board of Kerala
(2014)

B.COM

Mumbai University
(2015–2018)