

Waitress/ Service Crew A polite, well-spoken, and hardworking waitress with experience looking after the needs of patrons in a busy restaurant setting. Answering phone calls, taking reservations, and preparing bills requires you to be attentive at all times and to be willing and helpful. Always approachable, cheerful, and with excellent observation skills, as well as the ability to work independently or as part of a team. I'm looking for a challenging position with an exciting employer where I can continue to gain work experience and develop my skills.



Experience

10/2019 - 7/2022

Gaucha Grill Restaurant Entebbe - Waitress

- Provided a warm welcome for customers.
- Received food and beverage orders and fulfilled customer requests to the required standards.
- Ensured timely delivery of all food & beverage items to customers.
- Memorized Menu content and kept up to date with any menu changes.
- Made recommendations from the menu if requested. Answered guest queries in a polite and helpful manner.
- Ensured removed cutlery and dishes from tables Food orders were promptly passed on to the kitchen staff.
- Ensured that all hotel corridors were free of trash, glassware, and crockery.
- Checked on customers asked if they had enjoyed their meals and service.
- Ensured the food service area was left clean and tidy once all the guests had left.
- prepared and set tables for the next guests.
- I was in charge of guests who had special needs, such as dietary restrictions or allergies.

5/2016 - 2/2019

Chicken Express Kampala Uganda - Restaurant Service crew

- Maintained high standards of customer service during high-volume, fastpaced operations.
- Communicated clearly and positively with coworkers and management.
- Handled currency and credit transactions quickly and accurately.
- Followed procedures for safe food preparation, assembly and presentation.
- Assisted management with inventory control and stock ordering.
- Built loyal clientele through friendly interactions and consistent appreciations.
- Resolved complaints promptly and professionally.

Skills

- Setup of a foodstation
- Memorization of menus
- Table setting expertise
- Food safety and preparation
- Quick learner
- Communication abilities
- Self-organization and multitasking
- Personal Supervision skills
- Ability to adhere to instruction

Education

Kiryandongo Secondary school Uganda
Certificate of Education 2

ACHIEVEMENTS & AWARDS

Employee of the Month 5/2021
Gaucha Grill Restaurant

LANGUAGES

English