Curriculum Vitae

M.SUDHAKAR. B.E (CSE), MTech (CSE), Ph.D. (In progress).

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Flat No: 3511, 1st Floor,
West F Garden Apartments,
Green Community East,
DIP, Dubai.

Objective:

To acquire skills & knowledge in the field while aiming onwards higher growth and better prospects for Industry through dedicated efforts, competency, and hard work and to accept challenges in all fields with Positive viewpoints.

EDUCATIONAL BACKGROUND:

DOCTOR OF PHILOSOPHY (IN PROGRESS)

University	:	**Bharath Institute of Higher Education and Research**
Specialization	**:**	**Computer Science and Engineering**
Title	**:**	**Fake news detection approach based on Images, Videos, and Text Using Machine Learning.**

MASTER OF ENGINEERING

University	:	**S.R.M University, Chennai, India.**
Specialization	**:**	**Computer Science and Engineering**
Duration	:	**2006-2008**
Aggregate	:	**8.61 (CGPA)**
Class	:	**First Class with Distinction**

BACHELOR OF ENGINEERING

University	:	**Anna University, Chennai, India.**
Institution	:	**Thirumalai Engineering College, Kanchipuram**.
Specialization	**:**	**Computer Science and Engineering**
Duration	:	**2003 - 2006**
Aggregate	:	**72%**
Class	:	**First Class**

PROFESSIONAL EXPERIENCE

IT Help Desk   **26/1/2011 – 30/4/2021**

 Valley View University   Ghana, West Africa

- Sophos Firewall Configurations.
- Microsoft office 365
- Microsoft Azure.
- CCTV & VPN
- Manage day to day IT Operational activities
- Ensure proper documentation is delivered each stage of the projects
- Continuously review Technology trends for new technology opportunities.
- Installed, upgraded, and verified hardware and software applications.
- Install, upgrade, support, and troubleshoot Windows OS, authorized desktop applications,
- Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
- Return defective equipment to maintenance inventory, document customer repairs, and
- Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.
- Assisted end users in using new and existing technology; provided coaching and one-on-one training.
- Record technical issues and solutions in log
- Test alternative pathways until you resolve an issue
- Guide users with simple, step-by-step instructions
- Ask targeted questions to diagnose problems

Network Engineer   **05/08/2008 – 30/12/2010**

 HTZ Systems   Dubai, United Arab Emirates

- Generate weekly repots
- Managing and Maintaining a Microsoft Windows Server 2003 Environment.
- Programming of CCTV Systems
- OS Installation, Assembling and Troubleshooting
- Responsible for planning the Server Configuration, Trouble Shooting.
- VPN Solutions

- Installation of Access Control Systems including Proximity Card, Magnetic Swap Cards, Bio metric with Time and Attendance, CCTV Systems,
- Programming of access control system i.e., coding the devices by dumping software into the system.

PERSONAL PROFILE

Date of Birth	:	04.01.1984
Sex	:	Male
Nationality	:	Indian
Marital Status	:	Married
Father's Name	:	P.Murugesan
Permanent Address	:	Mettupalayam (Post),
		Veepanthatai (Taluk),
		Perambalur (District)
		Tamil Nadu
		India – 621115.

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:
Place: (M.SUDHAKAR)