



Khalid Hussain

Telecom Engineer



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Abu Dhabi, UAE



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Education

Bachelor of Science in- Telecommunication

**Sarhad University of Science
and IT Peshawar Pakistan**

Sep 2015 - Apr 2021

Passport /Visa Detail:

Passport # : ZD6907861
Valid Till : Sep 2026
Visa type : Tourist Visa
Validity : 03 Jan 2023

Expert In:

- Computer Networking
LAN, WAN, Firewall
- OS Installation
(Hardware & Software)
- Client/Server
Installation
- Protocol Configuration
TCP/IP, DHCP, BOOTP
- Server (Web,
Application, Proxy)
- MIS
- Google Analytics
- Design, Implementation
- Encryption, Decryption
- Cloud Computing
(Dropbox, Amazon etc.)
- Diagnosing,
Troubleshooting
- Typing speed 40 WPM

Certificates:

CCTV (01/2019)
CCNA (R&S) (10/2015)
MS OFFICE 365 (06/2012)

Languages:

English
Urdu

Personal Key Factor:

- Customer Support
- Solution Deployment
- Teamwork

Academic Project:

Title: Vehicle Accident Detection
System Using Wireless Technology.

Reference: Mr_Asad Malook
Sarhad University of Science and IT
Peshawar Pakistan

Summary:

With over 3 years' Plus experience. Thoroughly proficient in all aspects of installing, maintaining, and designing telecommunications systems for broadband, Cables, and cellular transmission systems, and Customer Services and Close circuit Television (CCTV). Deep familiarity with digital and analog equipment and tool and full support in Computer Networks, System Administration, Database and Helpdesk/Customer services.

Strong Skills:

CCTV Installation	IT Support/Admin	Desktop Support Engineer	VMware
Data Entry Operator	Network Administrator	Virtualization	CCNA (R&S)
Active Directory	Access Point	Windows Server (2016/2019)	PBX System
IT Infrastructure (Storage, Application, Network Etc. Management)			

Professional Experience:

Customer Services Officer: (Dec 2020 – Jan 2022)

Zong 4G (China Mobile CM-Pakistan)

- A customer will appreciate fast response times when they want to ask a question or highlight a problem
- When a customer brings up a problem, showing them that their opinions are valued and solve their problem quickly
- Make recommendations to managers to improve customer experience
- Direct customers to online resources, Manage and making daily report of on duty staff

Trainee Telecom Engineer: (Jan 2020 – May 2020)

Pakistan Telecommunication Company Limited Pakistan PTCL

- Installation of DSL Connection (Commercial, Residential)
- Work on DP, Cabinet, MDF Patching, Fiber Splicing
- Configuration of Network Devices (Switch, Router, Smart TV, MAC)
- Landline, VoIP Network

CCTV Technician: (Jan 2019 – Dec 2019)

ARHAM COMPUTERS AND CCTV CAMERAS

- Install and configure different types of CCTV cameras (Analogue or Digital IP) such as Mini Dome, Bullet, Speed Dome cameras, PTZ camera.
- Make wireless control system of surveillance
- Conduct site survey and supervised on-going pipes and wiring installation. Complete Installation and configuration CCTV equipment at control room
- Troubleshoot cameras, DVRs, NVRs, BNC and computer peripherals.

GSM Tower Maintenance Supervisor: (Feb 2018 – Oct 2018)

Zong 4G (China Mobile CM-Pakistan)

- Installation and configuration of RF and Microwave antennas
- Hardware, software installation, configuration, troubleshooting, and maintenance of BTS station
- Lead team in comprehensive problem analysis for existing systems
- Expanding Network Coverage, Perform good connectivity
- Supervise team members performing installations or repairs