

PERSONAL DETAILS

NAME: AKINOLA RONKE
SEX: FEMALE
MARITAL STATUS: SINGLE
TELEPHONE NUMBER: +971527660400
VISA STATUS: TOURIST VISA
LANGUAGE: Arabic & English



WAITRESS CV

SUMMARY

Waitress with 2+ years of experience in providing excellent service to diners at quality establishments. Possesses familiarity with POS terminals and common restaurant machinery. Expert with a proven ability to “upsell” alcohol, dessert, and appetizers to customers. Looking to leverage my knowledge and experience into a waitressing role at your restaurant.

EDUCATION

Holy Trinity Nursery and Primary School Omofe Ilesha Osun State
Date: 1997-2006

SKILL_Salesmanship

Problem Solving Customer Service
POS Terminals
Critical Thinking
Strong
English

PROFESSION EXPERIENCE

WAITRESS

PEACE MEDIA HOTELS June 2013 - August 2016 International Airport,

- Memorize restaurant's wine stock and appropriate true pairings, leading to daily wine sales averaging \$180, fully 15% higher than company average
- Write patron's food orders on slips, memorize orders, and manage food resources in a 120+ seat restaurant
- Operate POS terminals to input customer orders, swipe credit cards, and enter cash amounts received
- Receive in-depth training for proper food handling techniques, including proper freezer placement, appropriate soup temperatures, and equipment cleaning processes
- Assisting the training of 6 new waiters, ensuring attention to detail and comprehensive understanding of restaurant methodology and practices

HOSTESS & WAITRESS

Mike's Fancy Kitchen, Abuja Nigeria

- Implemented new menu introduction strategies, increasing customer purchases of wine by 10% on average
- Buses dabbles, presented menus, seated customers, and assisted waiters with drink orders
- Cleaned Tables and floors of dining area, ensuring that customers had a pleasant, hygienic dining experience.
- Trained 3 new hosts in providing excellent customer service and conflict resolution