**Reem Hamed Mobile**: 52 485 0568

**Gender:** Female **Date of Birth :** 31\10\1995

**Residential Address:**, United Arab Emirates,Sharjah

**Nationality:** Sweden **Country of Birth**: Iraq

**Email:** Reimaliraqia@hotmail.com **Marital Status:** Single

**Visa Status:** Visa Expiry (17/12/2023)

BSc(H) Computer System (Network) with 2nd class Honours- 1st division degree from Trent University located in United Kingdom, self-motivated, individual who has a high standard of attention to detail and understands the importance of IT technologies. In my studies I have developed understanding in Computer Systems which helped me to develop a range of relevant skills, knowledge of and Computer hardware/Software. I am Self-motivation, practical and skilled working in a face to face, fast learner, available immediately, and seeking for a role for fresher experience relating my degree.

**Key Skills**

**Communication skills**

* I have high level of communication skills as I worked Retail Assistant at ASDA where I used communication skills in answering customer questions., greet customers, communicating with other stores or buyers, explaining products to customers., listening to customer complaints, order taking and high-level communication between colleagues and customers.

**Ability to Work under Pressure**

* Worked at PRIMARK store Sales Assistant had the opportunity to work under pressure in a busy fast -paced environment this helped me to learn how to break my tasks down and use the pressure as an opportunity to grow.

**Team working**

* My volunteering opportunity at CANCER RESEARCH gave me the chance to cooperate and to motivate my team to work well and succeed to the next level.

**Work History**

**Retail Assistant (Full- Time) March 2017 –Aug 2017 Primark, London, United Kingdom**

* Stocking products and merchandise
* Cashier
* Organizing clothes
* Answering questions regarding styles
* Stock, and company policies
* Coordinating dressing rooms, and completing transactions

**Till Supervisor (Volunteer) Feb 2017-March2017 Cancer Research, London, United Kingdom**

* Working as part of a team to ensure good customer service.
* Using good communication and listening skills to that both staff and customers
* Using problem solving to clear any mistakes made during the day.
* Responsible for the till floats in the morning and when the shop is closed.
* Ensure the shop is clean and tidy at the end of the day.

**Shop Assistant (Experience) Jan2016-Jan-2016 ASDA Supermarket, London, United Kingdom**

• Advised on stock amounts

• Gave information on products and prices

• Stacked shelves or displayed goods in an attractive way

• Kept all areas clean and tidy

• Assisted with stock control and handling procedures

**Assistant Learning Resources Department and Library (Experience) Fulham,London,UK**

* Responsible for the library/computer area, took bookings from the students.
* Organised books and computer area ensuring it was tidy to health and safety.
* Answered calls and dealt with any student related queries or passing it on to a manager.

**Education**

**Nottingham Trent University 2016-2021**

**BSc Honours Computer System (Network) 2:1**

**Nottingham, United Kingdom**

**Modules Studied:**

* Distributed Network Architecture &Operating Systems
* Communications Technology
* Network Design & Administrator
* Information & Database Engineering
* Practical Project Management &Professional Development
* Cyber-Security
* Final Year Project
* Digital Investigations
* Service-Centric & Cloud Computing
* Mobile Platform Development
* Internet of Things

**Harrow College 2012 – 2016**

**BTEC level 3 Subsidiary in IT (TOP UP) : DOUBLE DISTINCATION**

**Harrow-on-the-Hill Campus, London, United Kingdom**

**Modules Studied:**

(Year 2 Top Up)

* Communication and Employability skills for IT
* Computer Systems
* Information Systems
* Communication Technologies
* Website Production
* Spreadsheet Modelling
* Managing Networks
* Computer Networks
* IT Technical Support
* Database Design
* Maintaining Computer Systems
* Computer Game platforms and Technologies

(Year 1) Modules:

* Communicating in the IT Industry
* Working in the IT Industry
* Computer Systems
* Installing Computer Hardware
* Database Systems
* Spreadsheet Modelling
* Multimedia Design

**Fulham Cross Girls’ School 2011 – 2012**

**BTEC level 2 Diploma in Science& Progression Pathway (Health and Safety) DISTINCATION**

**Fulham, London, United Kingdom**

**HOBBIES AND INTERESTS**

I enjoy keeping up with current affairs and do so by reading watching the news.

**Languages Spoken:**

* Swedish
* English
* Arabic

**REFERENCES AND FURTHER INFORMATION AVAILABLE ON REQUEST**