



GOKULAKRISHNAN. M
Master of Computer Science Graduate
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CAREER OBJECTIVE

To work in a challenging environment where I can apply my skills and knowledge efficiently for the development of the company and to improve my skills and experience for the social and economic development of the country.

Course	CGPA / Marks %	University / Board	Institution	Year
MSc CS	72%	Bharathiar University	AJK College of Arts & Science	2019
BCA	70%	Bharathiar University	Nehru Arts & Science College	2016
XII	70%	Board of Higher Secondary	P.T.M.HSS Thrikkatiri	2014
X	73%	Board of Public Examination	P.T.M.HSS Thrikkatiri	2011

COMPUTER SKILLS

- Languages: C, C++, JAVA, CCNA, CCNP, PHP
- Platforms: Windows XP, Windows 7, Windows 8.1
- Database: MySQL
- Packages: Microsoft Office

ACADEMIC PROJECTS

FRIENDS NET: **Friends Net** is a private social networking platform for family and friends. The **front end** of the project is **PHP 5.3** and the **back end** is **MYSQL 5.5**. The operating system used to develop the project is **Windows**

PROFESSIONAL EXPERIENCE

Soften Technologies- Jr Network Administrator (OCT2016-APR2017)

- Consult with vendors and clients to integrate and update company technology.
- Monitoring and maintaining networks and servers.
- installing and configuring computer networks and systems
- identifying and solving any problems that arise with computer networks and systems
- consulting with clients to specify system requirements and design solutions
- budgeting for equipment and assembly costs
- assembling new systems
- maintaining existing software and hardware and upgrading any that have become obsolete
- monitoring computer networks and systems to identify how performance can be improved
- working with IT support personnel

HDB Financial Services-Debt Recovery Agent (JUL2019-SEP2020)

- Debt Recovery via telecalling
- Manage and organize records and files.
- Data entry: Identify and correct data entry errors using appropriate quality control systems

ESAF Microfinance Bank -Customer Service Executive (SEP2020-OCT 2021)

- Provide splendid customer services to customers in a friendly and courteous manner at all times
 - Have sufficient knowledge about the banking products and services and respond to all inquiries accordingly
 - Inform and suggest new banking products to customers
 - loan sanctioning
 - client profile capturing
- ❖ ATTENDED NATIONAL LEVEL SEMINAR ON IMPACT OF DIGITALIZATION IN INDIA
- ❖ ATTENDED NATIONAL LEVEL SEMINAR ON TECHNOLOGY TRANSFER

PERSONAL DETAILS

Nationality:	Indian
Date of Birth:	24/05/1996
Marital Status:	Single
Visa status:	Visiting Visa
Visa Validity:	19/02/2022
Passport No:	R1456548
Languages Known:	English, Malayalam, Tamil