



**ATTAS BIN AHMED YAFAI**

## Data Consultant

I define myself as a result-oriented & self-driven individual, with a vision of seeking challenging assignments & responsibilities, that hold the opportunity for personal growth, career development & meeting the goals of the organization.

In my total work experience of **9 years 3 month** in association with Wells Fargo, i have delivered exceptional performance at my core responsibilities, as well as taken up additional duties which includes team member engagement & in coordination worked with cross-functional teams on highly collaborative projects.

Expertise in providing Technical solution assistance for effective utilization of Atlassian tools and experience in interpreting & analyzing data for driving business solutions.

Excellent understanding of business operations and analytics tool BI for effective analyses of data turning into information, information into insights and insights into business decisions.

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### Hands On:

- Jira & Confluence
- Scrum & Agile
- Tableau, Power BI, SQL
- Microsoft (Advanced Excel, PowerPoint, Word, Basic SharePoint, OneNote, Skype)

### Certifications:

1. Scrum Foundation, Fundamentals.
2. AI Foundation, Microsoft AI Classroom series.
3. SQL Basics.
4. Jira Server Administration (Part 1 & 2).
5. Alpha AI Certified Data Expert.
6. Colibra Expert Level 1, 2 & 3.

### Achievements:

- ✓ **Wells Fargo Champion** – Living Our Values Q1 2020
- ✓ Winner of the highly esteemed **WAC (Wells Fargo Annual Conclave)** award of 2017 for exceptional work delivered.
- ✓ Achieved **AE4** Award in Q1 2017
- ✓ Successfully completed **IDEA** Project on STAMP data for automation process using SQL- script and saved with an annualized saving value addition of **\$2, 34,410.**
- ✓ Received multiple Shared Success Card from Department in every year till date.

### Education:

- St; Paul's Degree College - Bachelor of Arts Commerce, 2009 – 2011, Graduated B.com from Osmania University

### Strength:

- Flexibility, Learning Agility, Prioritization
- Motivating People and Honesty.
- Believe in Myself.

### Volunteering:

- Wells Fargo Community.
- Self

### Experience:



#### Data Management Analyst / Consultant – April 2018 – Present

- Presently working on Atlassian tools (JIRA & Confluence), Being as an Administrator role participates in the design and implementation of essential Atlassian tools suite to provide & support on configuration in JIRA and Admin support on content Management tool, supporting the Administrative task & Reporting requirement for business users for all the related projects and provided support on Regression testing, User Stories, Sprints, Epic & Task.
- Administer JIRA instances on a day to day basis setting up & supporting user access privileges, project roles, security & plug-ins and maintain healthy enterprise tool suite (JIRA & Confluence) by periodically reviewing the configurations, permissions, workflows, dashboards, integration, Audit & Logs.
- Maintaining reporting capabilities in Jira & Confluence to gain efficiency & effectiveness for the stakeholders.
- Training users on how to create and maintain Dashboard Reporting in Jira via connecting to tableau database and multiple databases by using multiple gadgets.
- Train users on procedures and technical functions related to solutions as they relate to their roles, including best practices and interactions with partner roles and functions.
- Manage communications of upgrades as needed to appropriate parties (admins, end-users).
- Execute Business Analyst duties on projects to collaborate on and review requirements.
- Monitor and review existing solutions for streamlining improvement opportunities and recommend changes to solution owners.
- Provide transparency around the Solutions Center portfolio of work, and related project details and status through various reporting solutions tailored to partner and audience needs.
- Maintain and enhance ongoing reporting of all Solutions Center activities, including Atlassian and SharePoint infrastructure management, enterprise compliance and legal, platform-based solution.
- Solutions Inventory management - Act as point of reference and support for data input into the Solutions Inventory within Insight. Initial input into Insight of existing solutions that have been delivered.
- Responsible for L1 technical support with the resolution of escalated tickets for around 1800 + remote users and act as liaison to business user's aka customers to ensure issues are resolved in a timely manner.
- Perform production support activities which involve assignment of issues and issue analysis and resolution within the specified SLAs.
- Conducted & Managed weekly, and bi-weekly agile sprints with teams' sizes over 15+



#### Senior Project Implementation Analyst / Business System Consultant – March 2015 to March 2018

- Trusted advisory relationships with the Technology stakeholders, project leads & senior Leadership Team.
- Design prepare and distribute Management information reports and service level standard reports.
- Experience in developing, maintaining, and managing Tableau & Power BI driven dashboards and analytics
- Worked on Geographic Map, Pie charts, Bar charts, Heat Map, Doughnut chart, Box & Whisker plots, Scatter plots, Cross tabs, Area Charts, Bubble chart, Line Chart, Highlight Table, Gantt Chart.
- Experience in joining multiple data sources and tables using data blending, joins, unions.
- Execute Business Analyst duties on projects to collaborate on and review requirements. Understanding of Business technology landscape. Gathered project requirements & organized documentation for LOB approvals.
- Accountable for delivery of critical project financial reports of STAMP Data and escalating issues and areas of concern to managers and have a clear understanding of Project Management Methodology.
- Acted as the point of contact for projects information and update to all participants by tracking overall project progress with design, time, forecasting & benefit calculations.
- Performed weekly portfolio review with senior management and provided updates to stakeholders.



#### Associate Financial Analyst – May 2012 to February 2015

- Worked in Mortgage Department for corresponding clients and audited the income calculation done by the underwriters, Ex: Detailed analysis of loan application, Income documents (paystubs), W2, Form 1040 and other tax related documents.
- Tracked metrics and performance indicators for entire team via excel design reports.
- Define/maintain partner training framework/curriculum.
- Assisted external auditors with document collection for audits.